

PRESENTED TO THE MAINE TURNPIKE AUTHORITY



OPERATION AND MAINTENANCE ANNUAL REPORT



2019

Prepared By:

HNTB



October 1, 2019

Maine Turnpike Authority
2360 Congress Street
Portland, ME 04102

Ladies and Gentlemen,

We are pleased to submit our 2019 Operation and Maintenance Annual Report for the Maine Turnpike. This report sets forth our findings as to the condition of the Maine Turnpike and our recommendations concerning maintenance, operation, insurance, and deposits to be made to the Capital Improvement and Reserve Maintenance funds and the Operation and Maintenance budget.

Our findings and recommendations are based on a visual inspection of the turnpike facilities performed between April and July, 2019; several additional visual inspections of turnpike facilities made during the year; and, on a careful evaluation of turnpike operation and maintenance procedures. We have periodically reported to the Executive Director, Chief Operations Officer, or Director of Engineering, on other items which warranted prompt attention.

We appreciate the opportunity to provide Consulting Engineering Services and we acknowledge the excellent cooperation of Authority members and personnel in the performance of these services.

Best regards,

A handwritten signature in cursive script that reads "Roland A. Lavalley".

Roland A. Lavalley, P.E., PLS
Vice President

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1 INTRODUCTION

This 2019 Operation and Maintenance Annual Report is based on the findings of a visual inspection of Maine Turnpike (turnpike) facilities; a review of current operating practices; and a review of the insurance coverage currently in effect, all as conducted by the licensed Professional Engineers of HNTB Corporation. It sets forth observations, conclusions and recommendations concerning the condition, maintenance, repair, and operation of the turnpike and its associated facilities. Additionally, this report includes recommendations for the amount of funding required for the proper maintenance, repair, and operation of the turnpike to be deposited into the Capital Improvement fund, Reserve Maintenance fund, and the Operation and Maintenance budget. Finally, recommendations regarding insurance coverage are also provided.



In 1941, the Maine Turnpike Authority (Authority) was created as an independent state agency and given the mandate to construct a turnpike "from some point at or near Kittery to a point at or near Fort Kent". The legislature intentionally delegated the responsibility for turnpike construction and operation and maintenance to the Authority and precluded any financial commitment by the state.

The original 45 miles of turnpike, Section I, from Kittery to Portland opened to traffic in 1947 and Section II, from Portland to Augusta, was completed in 1955. The turnpike also includes a three-mile spur from the turnpike mainline to Route 1 and Interstate 295 in Falmouth. In 2016, the Authority purchased from the Maine Department of Transportation

(MaineDOT) approximately 1,800 feet of I-295 roadway in Scarborough northeast of the existing Exit 44 Toll Plaza. The acquisition was in preparation for toll plaza upgrades in 2017 and includes the addition of several regulatory and warning roadside signs, an overhead sign bridge structure with signage, a cantilevered sign structure with signage, cable guardrail and two high mast lights. In early-2015, the Authority purchased from the MaineDOT 1.9 miles of the Interstate in Kittery. This purchase establishes the limits of the turnpike from approximately 75 feet north of the high-level bridge over the Piscataqua River to Augusta. Almost two-thirds of the 111 mile turnpike is a four-lane divided highway; the other one-third is a six-lane divided highway. Turnpike facilities include 201 structures (183 bridges and 18 minor spans), 22 interchanges, 19 toll plazas, an administration building, including the E-ZPass Customer Service Center and the State Police offices, five service areas, and nine maintenance facilities.

The turnpike, designated as I-95, is one of the major north-south highways in the State of Maine, extending from Kittery to Augusta, and is part of the National Highway System (NHS). The NHS is comprised of the Interstate Highway System as well as other roads important to the nation's economy, defense, and mobility. The NHS was developed by the United States Department of Transportation (DOT) in cooperation with the states, local officials, and Metropolitan Planning Organizations (MPOs). The Maine Turnpike is the only interstate highway from Kittery to Portland, making it one of the most critical elements of Maine's transportation network (see **FIGURE 1**). The turnpike is a safe and efficient highway that accommodated over 73 million trips with 88.5 million transactions in 2018.

The demands placed on turnpike facilities are enormous. Its roadways, bridges, interchanges, toll plazas, service areas and maintenance areas are subjected to increasing

stress due to age, traffic levels, a high weight limit (100,000 lb. trucks allowed), and the demands of the harsh northern New England climate. To ensure the sound condition and effective operation of the turnpike, the Authority funds and implements aggressive Operation and Maintenance, Reserve Maintenance, and Capital Improvement programs. The vigilance of the Authority through these programs has resulted in a well maintained and efficiently operated turnpike. The Authority looks to continue initiatives such as pavement rehabilitation, bridge rehabilitations and replacements, and system modernization to assure that turnpike facilities meet current safety standards as well as projected demands.



ANNUAL INSPECTION PROGRAM

In accordance with Section 806 of the Bond Resolution dated May 1, 1991, HNTB Corporation, as the Consulting Engineer, is required to inspect the turnpike at least once a year and submit to the Authority a report setting forth the following:

- Opinion as to whether the turnpike has been maintained in good repair, working order and condition;
- Advice and recommendations as to the proper maintenance, repair and operation of the turnpike during the ensuing fiscal year and an estimate of the amount of money necessary for such purposes;
- Advice and recommendations as to the

amounts and types of insurance to be carried; and,

- Recommendations as to the amount of money that should be deposited into the Reserve Maintenance fund during the upcoming fiscal year.

To comply with the listed requirements, the engineers and staff of HNTB Corporation annually conduct a visual inspection of the entire turnpike. The inspection covers pavement, cut sections, embankments, bridges, roadway lighting, drainage structures, signs, pavement markings, toll plazas, utility buildings, service areas, maintenance areas, and other facilities. This report is based on observations made during the inspection which was conducted between April and July, 2019. The opinions, statements and recommendations made herein are based solely on conditions revealed by visual inspection. No representation or warranty is made that all defects have been discovered or that defects will not appear later. Inspections of specific turnpike facilities are conducted whenever special attention is warranted.

A detailed Annual Inspection Report was submitted to the Authority in August of 2019, to be used in conjunction with this 2019 Operation and Maintenance Annual Report.

2 INSPECTION FINDINGS AND CORRECTIVE MEASURES

The Maine Turnpike has been maintained in generally good condition and presents a favorable appearance. Traffic volumes and the age of the facility necessitate continued high levels of maintenance. The Authority's Maintenance forces undertake routine maintenance while private contractors normally construct larger projects which are publicly bid. These contracts include pavement resurfacing, bridge deck replacements, bridge repairs and painting, slope repairs, and new building construction. The following sections summarize the findings of the 2019 Maine Turnpike Inspection by HNTB Corporation.

VEGETATIVE COVER

Vegetative cover generally includes the grass median and side slopes of the roadway. The inspection revealed that most median slopes are in good condition although the vegetative cover is in poor condition. The width of the median makes maintenance of the vegetation impracticable. The typically gentle slopes of the median allow the sand buildup to be stable and replace the vegetation. Most side slopes are stable with good vegetative cover. Slope locations requiring minor corrective action are detailed in the Annual Inspection Report. Corrective actions are warranted due to loss of berm drop-off (gravel shoulder directly adjacent to the paved shoulder) and minor gulying which may lead to an erosion issue if not mitigated. In most instances, the Authority's Maintenance forces can accomplish this work. The remainder should be completed by Contract. In 2020, median safety improvements including removing vegetation cover, from Mile 0.3 to 1.3 and from Mile 43 to Mile 49, are scheduled to begin.

HNTB RECOMMENDATION

We recommend that berm drop-off corrections be completed by Authority Maintenance forces, or included as part of the pavement rehabilitation projects as warranted. A

program to eliminate vegetation from the median, paving the median and replacement of the guardrail with concrete barrier, is also recommended. This will simplify maintenance, increase safety and eliminate the need to mow such a narrow area so close to traffic.

PAVEMENT

**TABLE 1
PAVEMENT CONTRACTS 2005-2019**

Year	From MM	To MM	Roadway
2019	42.0	44.3	NB/SB
	49.3	51.2	NB/SB
2018	44.0	49.3	NB/SB
	74.9	80.7	NB/SB
	98.0	102.2	NB/SB
	Int. 32 & 47		
2017	64.4	68.5	NB/SB
	80.7	88.6	NB/SB
	Int. 86		
2016	54.5	57	NB/SB
	59.5	64.4	NB
	57	64.4	SB
	Int. 63		
2015	51	54.5	NB/SB
	68.5	74.9	NB/SB
	FS0.5	FS3.8	EB/WB
	Int. 46		
2014	23.3	30.3	NB/SB
	102.6	109.1	NB/SB
	57.0	59.5	NB
2013	7.4	13.5	NB/SB
	88.0	92.0	NB/SB
	Int. 7 & 44		
2012	30.0	35.0	NB/SB
	92.0	98.0	NB/SB
	102.0	Plaza	NB/SB
	Int. 42, 45 & 53		
2011	13.3	23.3	NB/SB
	Int. 19 & 48		
2010	2.2	7.0	NB/SB
	44.0	51.2	SB
	45.0	51.2	NB
2009	35.3	43.9	SB
	35.4	44.5	NB
2008	57.0	64.4	SB
	80.8	85.2	NB/SB
	Int. 102 & 103		
2007	64.4	68.5	NB/SB
	25.0	Plaza	NB/SB
	58.0	Plaza	SB
	59.0	Plaza	NB
	Int. 36		
2006	45.3	45.8	SB
	74.9	80.8	NB/SB
	Int. 80		
2005	59.4	64.8	NB
	85.2	88.6	NB/SB

Roadway and shoulder pavement is in generally good condition and the riding quality of the turnpike continues to be acceptable.

In 2017, 53.3% of the turnpike pavement (based on centerline miles) was rated in “Good” condition, 46.5% was rated in “Fair” condition, and 0.2% was rated in “Poor” condition. These ratings are based on MaineDOT ARAN data. Preliminary results from MaineDOT’s 2018 ARAN data indicate pavement conditions on the turnpike generally improved year-over-year. Final good, fair and poor pavement condition ratings for the ARAN data collected in 2018 and 2019 have not been received yet. It should be noted that as part of the FHWA published Federal Register (82 FR 5886) final rule established in May of 2017 the performance measures for pavement on the National Highway System have been updated to include “Good”, “Fair”, and “Poor” conditions. This reporting is consistent with the updated FHWA guidelines.

To maintain pavement quality and roadway safety, the Authority has a planned program of pavement rehabilitation and generally rehabilitates a pavement section approximately every 12 years. **TABLE 1**, on the previous page, illustrates Pavement Contracts over the past 15 years.

Studies indicate that pavement maintained in good condition costs substantially less to preserve than pavement that is allowed to deteriorate to poor condition. Based on this concept, the Authority’s resurfacing program consists of rehabilitating one or more sections of roadway, totaling approximately ten centerline miles each year, to minimize the cost of future repairs.

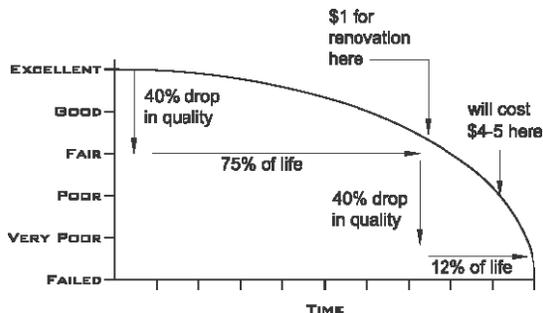
FIGURE 2 illustrates the rate of deterioration and relative cost of rehabilitation at various times throughout the Life Cycle of a section of pavement. Evidence that pavement requires rehabilitation includes wheel rutting, excessive cracking, and poor ride quality.

Starting in 2014, pavement rehabilitation contracts specified polymer modified asphalt to alter several characteristics of the asphalt, each of which is intended to improve pavement durability, weatherability and performance. This practice has continued into 2019. The areas using this additive will be evaluated to determine if its use is providing adequate benefit. Due to poor condition of the pavement between Mile 49.0 and Mile 51.2, pavement rehabilitation is being performed under various 2019 contracts. The rehabilitation work consists of milling and filling the 12-foot wide lanes and the 4-foot shoulders as required. Additionally, shimming of the mainline travel lanes was performed between Mile 42.0 and Mile 44.3 to provide an adequate surface until the Portland Area Mainline Improvements have been completed.



PAVEMENT REHABILITATION

FIGURE 2 - PAVEMENT LIFE CYCLE



HNTB RECOMMENDATION

HNTB recommends MTA continue with the annual maintenance paving program of addressing approximately ten centerline miles per year and the use of polymer modified asphalt surface pavement. With the current priority of adding a third lane north and southbound from Exit 44 to Warren Avenue, and median improvements south to Holmes Road at Mile 43.0, the pavement rehabilitation sequence in this area is being addressed over multiple years.

The Portland Area Widening section will not receive pavement rehabilitations during the 2020 and 2021 construction seasons to allow for multiple phases of traffic control. However, during the 2020 and 2021 seasons, HNTB recommends MTA address the mainline sections from Mile 2.2 to Mile 6.8, Mile 13 to Mile 18.7 and Mile 35.5 to Mile 42.0 with a pavement rehabilitation consisting of a minimum 2” milling, crack sealing, shimming and repaving. In 2022, following the completion of the third lane widening, multiple bridge rehabilitations, and median safety improvements, HNTB recommends the sections from Mile 42.0 to Mile 49.3 be overlaid with a minimum 1-1/2 inch pavement surface from edge of pavement to edge of pavement.

In coordination with the Kennebunk Service Plaza Parking Expansion project Phase 1 scheduled for 2020/21, HNTB recommends pavement rehabilitation for the service plaza ramps and portions of the Interchange 25 ramps for both NB & SB. These projects, (mainline, ramps, and service plazas) should also include repairs to the drainage system components, guardrail rehabilitation, and other spot safety improvements.



DISPENSED AT OVER 350 DEGREES THE RUBBERIZED ASPHALT SEALANT IS INJECTED DIRECTLY INTO THE PAVEMENT CRACKS

BRIDGES AND MINOR SPANS

The Authority is responsible for the operation and maintenance of 183 bridges, defined as spans measuring more than 20 feet in length, and 18 minor spans measuring between 10 and 20 feet in length. The Authority’s Operation and Maintenance Program for these structures involves multiple aspects including developing and maintaining a detailed

inventory of Authority-owned structures, scheduling and completing condition and safety inspections, compiling repair and replacement recommendations, and the development and execution of contracts for repair or replacement. The goals of this program are to accurately forecast bridge and minor span repair needs, identify critical deficiencies, repair and upgrade structures on a timely basis, and to maintain the safe condition of Authority-owned bridges and minor spans.

This report quantifies and discusses bridges and minor spans separately. The FHWA National Bridge Inspection Standards requires that bridges be inspected on a predetermined schedule and that the inspection data be reported in the National Bridge Inventory. No federal inspection or reporting requirements exist for minor spans. However, the MaineDOT collects and monitors condition data for minor spans for internal use. Since 2013, the inspection of Authority-owned minor spans has been completed and reported using bridge inspection procedures. This process provides inspection consistency between the Authority and MaineDOT and provides documentation of the condition of the Authority’s minor spans.

INSPECTION PROGRAM

Inspections of Authority-owned bridges and minor spans are completed by qualified inspectors in accordance with the National Bridge Inspection Standards established by FHWA. There are several different types of inspections that occur based on structure type, information needed, and federal regulations. The different inspection types are discussed in more depth in the following sections. Once these inspections are complete, the condition ratings for each structure are compiled and transmitted to the MaineDOT for inclusion in the National Bridge Inventory. The inspection data also becomes part of the Authority’s records which are used to develop the rehabilitation and repair program.

The MaineDOT uses InspectTech as their

recording platform. The Authority, to maintain consistency and streamline the reporting of bridge condition data, reports inspection data to MaineDOT directly through InspectTech. The MaineDOT has given the Authority access to the online InspectTech database and software to facilitate consistency for all bridge data in the state.

The following is a discussion of the bridge inspection program components:

ROUTINE INSPECTIONS

All Authority-owned bridges and minor spans undergo routine inspections on an annual basis. The purpose of these inspections is to identify potential safety concerns, document areas of deterioration and to record condition ratings for key bridge components. The 2019 routine inspection by HNTB identified that the bridges and minor spans along the turnpike range from fair to very good condition. Structures that have been rehabilitated or reconstructed during the past 20 years were found to be in fair to very good condition, while those that have not been recently rehabilitated were generally noted to be in fair condition.



[PRESUMPSCOT RIVER BRIDGE HANDS-ON INSPECTION](#)

UNDERWATER INSPECTION

The FHWA requires an inspection of underwater bridge elements every five years. Accordingly, an underwater inspection was performed in September 2016 for 26 bridges and culverts that carry the turnpike over rivers and water bodies where certain elements of the substructures or culverts cannot be

inspected as part of the routine inspection. No serious structural deficiencies were noted during the 2016 underwater inspection. The overall conditions of the exposed portions of the underwater substructures were fair to good with most deficiencies attributed to freeze-thaw deterioration and abrasion from ice and debris.

The next underwater inspection should be completed in 2021.

DETAILED INSPECTIONS

Detailed inspections are completed on bridges with special features that warrant increased attention and inspection effort. Two sets of turnpike structures, the Androscoggin River Bridges and the York River Bridges, require detailed inspections.



[ANDROSCOGGIN RIVER BRIDGE](#)

The Androscoggin River Bridges, each measuring 850 feet long, consist of roadway surfaces supported on stringer and floor beam framing systems. The loads from these roadway framing systems are carried almost entirely by two primary girders.

Because these structures are carried by only two primary girders, the bridge has insufficient redundancy to prevent a progressive collapse of all, or part of, the bridge if one of the primary girders were to fail. As a result, these structures are classified as “fracture critical” and are subject to more rigorous inspection requirements as outlined in FHWA’s Bridge Inspection Standards. To achieve compliance with these inspection standards, the Androscoggin River Bridges

should have a fracture critical inspection completed at least once every 24 months.

The last fracture critical inspection was completed in summer 2017 and identified several minor deficiencies. To address these items, a contract was issued that included repairs to the substructure, bridge deck expansion joints, post-tensioning conduit, and bearings. This work is currently ongoing. The next fracture critical inspection of this structure is scheduled for September 2019.

At the York River Bridges, the girder framing system includes pin-and-link assemblies.



PIN-AND-LINK ASSEMBLY AT THE YORK RIVER BRIDGE

Because routine inspection procedures are insufficient to identify defects in the pins, ultrasonic testing of these elements is necessary. A detailed inspection and ultrasonic testing of the pin-and-link systems at the York River Bridges was completed in December 2011. No serious structural deficiencies were noted during the inspection. The next detailed inspection of the pin-and-link assemblies was scheduled for 2016, however, a 2015 rehabilitation contract involved disassembling, reassembling, and painting the pin-and-links. This was an acceptable detailed inspection procedure and therefore, ultrasonic testing was not performed. The next detailed inspection including ultrasonic testing should be scheduled for summer 2020. The five-year inspection frequency is based on engineering judgement whereas the FHWA does not have a required frequency for these components.

SPECIAL DAMAGE INSPECTIONS

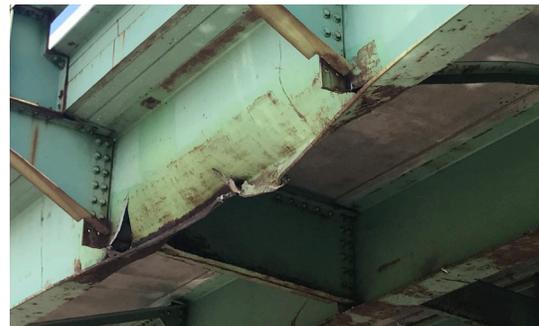
Special damage inspections are conducted

as a result of collisions or when a condition requiring a more detailed inspection is noted. When this occurs, HNTB conducts an immediate field investigation to determine the extent of the damage and whether it is safe for traffic to continue using the structure. In some cases, emergency repairs or lane restrictions are required to maintain traffic on the structure.

The Clay Hill Road Underpass at Mile 11.9 was struck by the raised bed of a dump truck on August 17, 2018. HNTB conducted a special inspection and concluded the damage was minor and did not present any load capacity concerns. Two cross frames and connection plates damaged from the bridge hit were replaced under Contract 2019.06.

The Auburn Interchange Exit 75 Underpass at Mile 75.3 was struck by stacked metal debris in a trash truck on October 19, 2018. HNTB conducted a special inspection and concluded the damage was relatively minor, did not present load capacity concerns, or necessitate immediate repairs.

The South Portland Interchange Underpass at Mile 44.9 was struck by an articulating boom lift being carried on a flatbed trailer on July 15, 2019. HNTB conducted a special inspection and concluded that the damage significantly reduced the load carrying capacity of the damaged fascia girder.



SOUTH PORTLAND INTERCHANGE UNDERPASS, MILE 44.9

A temporary maintenance of traffic plan was put in place using drums to shift traffic away from damaged girder. Whereas the bridge is scheduled for replacement beginning in 2020 no repairs are proposed. Instead, the existing temporary steel barrier located along the edge of the bridge deck will be relocated to ensure

traffic remains shifted away from the area of damage until the bridge is removed from service.

The Warren Avenue Overpass (SB) at Mile 49.01 was struck by a firetruck being carried on a flatbed trailer in July 2019. HNTB conducted a special inspection and concluded the damage was surficial and did not present load capacity concerns or necessitate repairs.

INSPECTION FINDINGS

During the Annual Inspection, structure components such as the concrete deck, superstructure, substructure, culvert, and river channel conditions are assigned condition ratings. Using these ratings, structures requiring repair are further separated into five groups based on their overall condition and the safety implications of their deficiencies:

- **GROUP V** - Bridges are not in need of any repair (typically new or recently rehabilitated).
- **GROUP IV** - Bridges need repair, but of a minor nature. This work can most likely be done by Maintenance crews.
- **GROUP III** - Bridges need repair, but generally the structural safety is not jeopardized at present.

- **GROUP II** - Bridges should be repaired as soon as possible. However, the problem is such that a short delay is not likely to create a safety problem. If left too long, it will become a Group I Bridge.

- **GROUP I** - Bridges need immediate repair. The problem is such that the safety of the highway is in danger if the repair is not made quickly. For example, heavy concrete deterioration under bridge bearings, scour around bridge foundations, weakened girders due to impact, etc.

TABLE 2, Bridge and Minor Span Tabulation, illustrates the number of structures in each group category based on the 2019 Annual Bridge inspection. Data from previous years has also been provided for reference. The grouped structures are then further prioritized for repair or replacement considering factors such as safety, bridge age, importance, rate of deterioration, scour susceptibility, load capacity, and traffic volumes.

Higher priorities are typically assigned to bridges and minor spans that are classified as “structurally deficient.” In 2017, FHWA updated the definition of “structurally deficient” to be consistent with the FHWA published “Federal Register (82 FR 5886)” final rule. Under the updated definition, a “structurally deficient” bridge has at least one key structural component in “Poor” or worse

TABLE 2 - BRIDGE AND MINOR SPAN TABULATION

Bridges						
Year	Group V	Group IV	Group III	Group II	Group I	Total
2019	7	69	107	0	0	183
2018	8	68	107	0	0	183
2017	8	68	107	0	0	183
2016	9	67	108	0	0	184
2015	8	72	104	0	0	184

Minor Spans						
Year	Group V	Group IV	Group III	Group II	Group I	Total
2019	1	5	12	0	0	18
2018	1	5	12	0	0	18
2017	1	6	11	0	0	18
2016	1	6	11	0	0	18
2015	1	4	13	0	0	18

condition. The key structural components primarily include: Deck, Substructure, Superstructure, and Culvert. If any one of these components has a condition rating of 4 or less the bridge is classified as both structurally deficient and in poor condition. A structure classified as structurally deficient is not necessarily unsafe; however, these structures require repair and maintenance in the near future to ensure they continue safe operation.

The “Federal Register (82 FR 5886)” final rule created two additional bridge classification categories that were reported for the first time in 2018. A bridge with all the key components having a condition rating of 7 or higher is classified to be in “Good” condition. A bridge that does not meet the condition requirements of good or poor is classified in “Fair” condition.

MAP-21 was passed into law in July 2012 establishing performance standards for State Agencies. MAP-21 requires that no more than 10% of the total deck area of National Highway System (NHS) bridges may be classified as structurally deficient, or “poor”, for three consecutive years. If this requirement is not met, FHWA requires that a larger portion of the State Agency’s Federal Funding be reapportioned to bridges on the NHS. Maine Turnpike bridges located on the NHS network are included in the State of Maine’s NHS bridge inventory.

Since 2009, a primary focus of the Authority’s bridge program has been to repair or rehabilitate structurally deficient bridges, and good progress has been made. The 2009 inspection noted 24 structurally deficient bridges equaling 13.60% of all Authority-owned bridges and 14.24% of Authority-owned bridges on the NHS. With the rehabilitation of seven structurally deficient bridges completed in 2014 and 2015, the percentage of structurally deficient deck area was reduced to 0.68% of all Authority-owned bridges and 0.00% of Authority-owned bridges on the NHS. With the new FHWA classifications of “Good”, “Fair”, and “Poor”, a similar comparison can be drawn based on

the 2019 inspections where the percentage of “Poor” (i.e., structurally deficient) deck area was reduced to 0% of all Authority-owned bridges due to the rehabilitation work performed in 2018. The current percentages place the Authority well below the National and State of Maine structurally deficient bridge averages of 5.4% and 8.3% respectively. A Tabulation of “Good,” “Fair,” and “Poor” Condition Deck Area by year is provided in **TABLE 3** on the following page.

During the 2019 bridge inspection, no “Poor” (i.e., structurally deficient) bridges or minor spans were identified. **TABLE 4**, Structurally Deficient (“Poor” Condition) Structure Summary, provides a listing of all Maine Turnpike structures classified as “structurally deficient” since 2017. The table also identifies programmed repairs and rehabilitation dates for these bridges. The Authority’s planned bridge and minor span rehabilitation program is reviewed and adjusted after each year’s inspection program. A continued emphasis on the repair or replacement of structurally deficient bridges and minor spans is recommended.

2019 BRIDGE REHABILITATION AND REPLACEMENT PROJECTS

Several rehabilitation and repair contracts are ongoing in 2019. These contracts include deck replacement, repairing concrete deterioration, replacing substandard bridge elements such as joints, railings and end posts, increasing bridge under clearance, improving load capacity, and other miscellaneous repairs.

The following is a brief summary of the 2019 bridge work:

MILE 10.6 MOUNTAIN ROAD UNDERPASS

The work includes substructure repairs, deck repairs, and removal and replacement of the bituminous overlay and waterproof membrane.

MILE 13.8 NORTH BERWICK ROAD UNDERPASS

The work includes substructure repairs, deck repairs, and removal and replacement

TABLE 3
Tabulation of “Good”, “Fair” and “Poor” Condition Deck Area

Tabulation of "Good", "Fair" and "Poor" Condition Deck Areas						
Year	All Authority Owned Bridges			NHS Authority Owned Bridges		
	"Good"	"Fair"	"Poor"	"Good"	"Fair"	"Poor"
2019	34.30%	65.70%	0.00%	29.20%	70.80%	0.00%
2018	34.80%	63.76%	1.44%	28.73%	68.36%	2.91%
2017	-	-	2.29%	-	-	1.94%
2016	-	-	0.68%	-	-	0.00%
2015	-	-	1.14%	-	-	0.00%
2014	-	-	3.37%	-	-	2.65%
2013	-	-	3.20%	-	-	2.65%
2012	-	-	1.59%	-	-	0.77%
2011	-	-	8.62%	-	-	10.80%
2010	-	-	9.43%	-	-	11.75%
2009	-	-	13.60%	-	-	14.24%

TABLE 4
STRUCTURALLY DEFICIENT ("POOR" CONDITION) STRUCTURE SUMMARY

Year	Structure Name	Structure Type	Mile Marker	Status
2019	N/A ¹	N/A	N/A	N/A
2018	Crediford Brook	Minor Span	18.75	Programmed for rehabilitation in 2018.
	I-295 S.B. Underpass	Bridge	102.50	Programmed for rehabilitation in 2018.
2017	Crediford Brook	Minor Span	18.75	Programmed for rehabilitation in 2018.
	Mousam River (Northbound)	Bridge	25.00	To be repaired in 2017.
	Cobbosseecontee Stream (Northbound)	Bridge	99.20	Programmed for rehabilitation in 2019. Emergency deck repairs completed by MTA maintenance scheduled for 2017.
	Cobbosseecontee Stream (Southbound)	Bridge	99.21	Programmed for rehabilitation in 2019. Emergency deck repairs completed by MTA maintenance scheduled for 2017.

¹ No bridges are structurally deficient in 2019.

of the bituminous overlay and waterproof membrane.

MILE 15.2 OGUNQUIT RIVER CULVERT

The work includes concrete repairs including underwater repairs.

MILE 31.25 SECOND THATCHER BROOK CULVERT

The work includes concrete repairs including underwater repairs.

MILE 32.2 THIRD THATCHER BROOK CULVERT

The work includes concrete repairs including underwater repairs.

MILE 44.6 CUMMINGS ROAD UNDERPASS

The work includes demolition of the existing

two-lane bridge and the construction of a new four-lane bridge.



CUMMINGS ROAD UNDERPASS, MILE 44.6

MILE 44.9 EXIT 45 INTERCHANGE

The work includes interchange improvements including new ramps and toll plazas. This work will begin with the issuance of an embankment preload contract in August 2019. Work in subsequent years includes replacement of the bridge.

MILE 46.70 & MILE 46.71 STROUDWATER RIVER OVERPASS (NB & SB)

The work at these two bridges includes bridge improvements including deck replacement and widening, substructure repair and widening, and raising profile to increase the bridge and roadway cross-slope.

MILE 47.90 & MILE 47.91 MAINE CENTRAL RAILROAD OVERPASS (NB & SB)

The work at these two bridges includes bridge improvements including deck replacement and widening, substructure repair and widening, and raising profile to increase the bridge and roadway cross-slope.

MILE 49.00 & MILE 49.01 WARREN AVENUE OVERPASS (NB & SB)

The work at these two bridges includes bridge replacement to provide a wider bridge with improved vertical clearance over Warren Avenue.

MILE 62.3 PLEASANT RIVER CULVERT

The work includes concrete repairs including underwater repairs.

MILE 64.3 ROUTE 26 UNDERPASS

The work includes substructure repairs, deck repairs, removal and replacement of the bituminous overlay and waterproofing membrane as well as raising the bridge profile to provide an improved vertical clearance for trucks traveling on the turnpike.

MILE 65.25 COLE BROOK CULVERT

The work includes concrete repairs including underwater repairs.

MILE 72.9 FOSTER BROOK CULVERT

The work includes concrete repairs including underwater repairs.

MILE 78.90 ANDROSCOGGIN RIVER OVERPASS (NB)

The work includes substructure repairs.

MILE 78.91 ANDROSCOGGIN RIVER OVERPASS (SB)

The work includes substructure repairs.

MILE 82.7 WEBSTER ROAD UNDERPASS

The work includes substructure repairs, deck repairs, and removal and replacement of the bituminous overlay and waterproof membrane.

MILE 95.6 PLAINS ROAD UNDERPASS

The work includes substructure repairs, deck repairs, and removal and replacement of the bituminous overlay and waterproof membrane.

MILE 99.20 & MILE 99.21 COBBOSSECONTEE STREAM OVERPASS (NB & SB)

The work at these two bridges includes widening the bridge by adding a girder line, deck replacement, and substructure widening.

2019 EMERGENCY BRIDGE REPAIRS

Emergency bridge repairs are periodically required and are usually related to collisions caused by vehicles hauling loads exceeding legal limits. Minor repairs are completed by Authority Maintenance forces; however, significant repairs warranting heavy equipment or specialty services, such as heat straightening, are completed through construction contracts. The Authority's program of increasing the vertical clearance of underpasses during rehabilitation projects has resulted in a decrease in the number of yearly overheight vehicle impacts. However, several structures with substandard vertical clearance remain. These structures have an increased risk of being struck by an overheight vehicle.

There have been no emergency bridge repairs in 2019 thus far.

HNTB RECOMMENDATION (2020 BRIDGE REHABILITATION PROJECTS)

Based on the findings of the 2019 Bridge Inspection Program, HNTB recommends the following bridge repair and rehabilitations:

MILE 33.4 BOOM ROAD UNDERPASS

The work includes substructure repairs, deck repairs, removal and replacement of the bituminous overlay and waterproof membrane.

MILE 41.1 BEECH RIDGE ROAD UNDERPASS

The work includes substructure repairs, deck repairs, removal and replacement of the bituminous overlay and waterproof membrane.

MILE 44.9 EXIT 45 INTERCHANGE

Phase II work includes demolition of the existing two-lane bridge and the construction of a new four-lane bridge.

MILE 83.7 GROVE STREET UNDERPASS

The work includes substructure repairs, deck replacement.

HNTB RECOMMENDATION (2020 BRIDGE PAINTING PROJECTS)

The Authority has implemented an effective painting program by issuing painting contracts. This painting program is important because it reduces the potential for costly future repairs to correct steel corrosion. Since 1990, over 50 Authority-owned bridges have been repainted, with the most recent being Eagles Nest Overpass and Hunts Hill Road Overpass in addition to multiple underpasses such as Boom Road, Two Rod Road, Leighton Road, Auburn Street, Falmouth Road, Cider Hill Road, Captain Thomas Road, Route 126 and High Street.

During project development, the cost of repainting existing steel girders versus replacing the steel girders should be considered for all bridge rehabilitation projects. This analysis

should consider cost, the load capacity of the existing girders, and the condition of the existing paint system.



BRIDGE PAINTING

BRIDGE OPERATIONS AND MAINTENANCE PROGRAM

HNTB recommends the following annual bridge maintenance activities on Maine Turnpike bridges:

- **DECKS**
Sweep (power broom) and flush with ordinary water (preferably power rinse) particularly the gutter areas. Patch obvious delaminations and potholes, and scaling. Remove loose spalls over lanes of traffic.
- **PARAPETS**
Power rinse.
- **SUPERSTRUCTURE**
Power rinse the beams/girders and bearings, particularly at expansion joint locations.

The Authority maintains detailed bridge files as part of their bridge Operation and Maintenance Program. In accordance with FHWA requirements, these bridge files contain inventory and appraisal information such as bridge geometrics and age, as-built drawings, condition ratings, safe load capacities, and scour evaluations.

LOAD RATING OF IN-SERVICE BRIDGES

In 2014, the Authority completed its initiative

to develop load ratings for all their bridges. Load ratings are used primarily to understand the safe load capacity of bridges and to identify structures that should be posted for load limits. Additionally, load ratings are used to evaluate overweight permit load requests and to prioritize bridge repair projects. These uses require that bridge load ratings be reliable, uniformly consistent, and current. The results of these load ratings were reported to MaineDOT and are saved in the Authority's bridge files. HNTB recommends the completion of a bridge load rating when bridge construction with significant alterations is completed or when significant deterioration may impact a load rating.

The Authority has begun the process of rating all their applicable bridges for the new "Emergency Vehicle" requirements laid out in the FHWA Memorandum on "Load Rating for the FAST Act's Emergency Vehicles" with 2018 Revisions dated March 16, 2018. In 2019, the Authority, HNTB, and the MaineDOT began working together to develop rating computations that meet the FHWA requirements and deadlines. This work is currently on-going.

SCOUR EVALUATIONS

In 2012, the Authority had HNTB complete scour evaluations for 24 river crossings (14 bridges and 10 culverts). The evaluations were completed to ensure compliance with the FHWA National Bridge Inspection Standards, Title 23, CFR 650, Subpart C. Individual reports for each structure were created, and in summary, the evaluations concluded that no Authority-owned bridges or culverts were scour critical.

FUNCTIONALLY OBSOLETE

Functionally obsolete is a legacy classification that was discontinued by the FHWA in 2016. The Maine Turnpike Authority's bridge inventory includes structures that were previously classified as "functionally obsolete". Functionally obsolete bridges have features that are not in compliance with

current design guidelines such as narrow lanes or shoulder widths, or the inability to handle current traffic volume, speed, size, or weight. The Authority should consider reducing the total number of bridges that would have been classified as functionally obsolete in its inventory. Improvements, such as bridge raising and shoulder widening, should be considered as part of the Authority's Capital Improvement Program.

SIGN STRUCTURES

The Authority is responsible for 115 sign structures, with structure types that include overhead sign bridges, mast-arms, space frames, VMS on butterfly supports, and bridge-mounted signs. These structures carry regulatory, route marker, warning, and specialty signage. Routine or ground inspection of the Authority's sign structures is conducted yearly as part of the routine bridge inspection and no significant issues have been observed.

In addition to the routine inspections, a hands-on inspection of the Authority's 43 overhead sign structures and two space frames was conducted by HNTB in early-2015. A concern noted during these inspections was missing and broken sign clips on multiple sign structures. The sign clips were then incrementally replaced over the 2015 construction schedule.



OVERHEAD SIGN BRIDGE MAINLINE NB, MILE 47.0

The hands-on inspection included one aluminum sign structure at Mile 8.3 southbound which is required to be inspected every two years per the FHWA guidance. In

2019, a hands-on inspection was performed on this sign structure in accordance with FHWA guidance. The structure was found to be in good condition and no significant deficiencies were observed.

HNTB RECOMMENDATION

We recommend continuing to complete routine inspections of sign structures annually. Additionally, we recommend a hands-on inspection of all overhead sign structures in 2021. This recommendation is consistent with the FHWA guidance that a typical two tower, two or four post sign bridge with a steel superstructure, be hands-on inspected every six years while aluminum structures should receive a hands-on inspection every two years.

DRAINAGE

The roadway's surface drainage system (consisting of side slopes, drainage ditches, catch basins, and cross culverts) was inspected and found to be in fair to good condition. An important component of roadway drainage is allowing for storm water to sheet flow from the pavement down the side slope. The presence of winter sand buildup under guardrail prevents sheet flow resulting in a channelized flow which may lead to an erosion issue.

Routine berm, ditch, and side slope maintenance and repairs are required for proper upkeep of the highway. Minor drainage, slope repairs, and maintenance are completed by the Authority while larger repairs are completed by contractors. Catch basin repair, pipe repair, winter sand removal, and slope repairs are completed as part of the pavement rehabilitation projects, while isolated areas requiring significant repair are typically bid as a Contract and completed separately. We recommend the continuation of this practice.

Numerous rivers and streams pass under the turnpike through box culverts and culvert pipes. All box culverts and pipes 60" in

diameter or greater are inspected annually (a total of 76 individual culvert ends). In addition to inspecting the culvert ends, HNTB also inspected the inside of these culverts that could be accessed safely. These culverts were found to be in satisfactory condition. Culverts that could not be accessed safely were inspected from each end and, if inadequate visibility to the interior of the culvert existed, they were flagged for special inspections. The special inspections occurred in 2018 and were performed by Ted Berry Company using robotic cameras. The 2018 special inspection of 18 culverts found the culverts to generally be in satisfactory condition.

Culvert pipes 36" to 54" are inspected every five years and were most recently inspected in 2018. They were found to be in fair to satisfactory condition. These pipes should be inspected again in 2023.

Prior to 2013, cross-culverts 30" and smaller were not inspected as part of the Annual Inspection. The Authority requested the inspection of these culverts over the five-year period starting in 2013 and ending in 2017. **TABLE 5** provides a summary of when these Pipe Inspections were completed; the final grouping was inspected in 2017. This cycle was started again in 2019.

TABLE 5 - PIPE INSPECTIONS

Year Inspected	Locations Culverts 30" and Smaller
2019	Mile 25 to Mile 49
2017	Mile 25 to Mile 50
2016	Mile 0.3 to Mile 25
2015	Mile 60 to Mile 68
	Mile 75 to Mile 90
2014	Mile 50 to Mile 60
	Mile 68 to Mile 75
	Falmouth Spur
2013	Mile 90 to Mile 109

These pipes were found to be in good to poor condition. Many of the cross-culverts are reinforced concrete under the core roadway but change to metal under the side slopes. While the concrete portion of the culverts are

generally in fair to good condition, many of the metal pipe ends are in poor condition.

Common issues observed in the metal pipe ends are rusted flow lines, disconnected joints, and disconnected metal flared end sections. Common issues observed in the reinforced concrete pipe ends are inlets and outlets that are either partially or completely obstructed by heavy vegetation or debris and buried inlets and outlets. These conditions lead to erosion issues on the side slope which may eventually impact the roadway.

Periodically the Authority issues contracts to repair drainage issues that the Authority's Maintenance forces cannot repair due to their location or the type of equipment required to cost effectively complete the repair.



HNTB RECOMMENDATION

We recommend the locations rated "Poor" in the detailed Annual Inspection Report be monitored by the Authority. Locations that can reasonably be repaired by the Authority's Maintenance forces should be repaired. Areas that are not feasible for repair by the Authority's Maintenance forces should be programmed for repair. These repairs include the complete removal of the deteriorated metal pipe ends and their replacement with high density polyethylene or reinforced concrete pipe, along with slope and drainage channel stabilization. Drainage repairs should be included in the pavement rehabilitation contracts.

GUARDRAIL AND SAFETY IMPROVEMENTS

The Authority has continued its program of improving safety by upgrading large sections of the roadway side slopes each year. These improvements include removal of vegetation and guardrail upgrades.

GUARDRAIL

The FHWA has a September 29, 1994 policy, and subsequent memorandums in 2005, 2010, 2014, and 2016, that all roadside hardware (guardrail) installed on the National Highway System comply with the crash testing and evaluation criteria contained in the Manual for Assessing Safety Hardware (MASH) or its predecessor the National Cooperative Highway Research Program (NCHRP Report 350 - published in 1993). FHWA further suggested that the non-crashworthy hardware be removed or replaced with crashworthy roadside hardware at the earliest possible opportunity in concert with the maintenance of the roadway.



GUARDRAIL UPGRADES

A program to upgrade Maine Turnpike guardrail by construction contract was initiated in 1996. This program includes the following:

- Installation of thrie beam guardrail at select locations;
- Closing median openings that are not critical for authorized vehicles;
- Constructing new median openings at areas with adequate sight distance;
- Replacing non-crash attenuating guardrail terminal end sections with impact attenuating units;

- Adjusting guardrail heights;
- Improving strength of guardrail at locations where the guardrail was in close proximity to bridge piers;
- Adding guardrail; and,
- Constructing new terminal end sections.

In 2018, upgrades on the guardrail were started from Mile 74.9 to Mile 80.7 as part of a pavement rehabilitation improvement contract. This project has been completed. In 2020, the Authority plans to begin upgrades and replacement of guardrails from Mile 0.3 to Mile 1.3, Mile 35.5 to Mile 42.0, and Mile 43.0 to Mile 49.0, which includes the Exit 44 northbound off ramp.

EMERGENCY VEHICLE RAMPS

Emergency vehicle ramps allow for emergency vehicles to enter and exit the mainline turnpike at gated locations. In addition, these ramps allow maintenance vehicles to change direction without crossing the mainline. These ramps allow for improved safety by improving emergency vehicle response time and improved winter maintenance operations. In 2019, the Authority started constructing emergency ramps at Bennett Road located at Mile 68.6. This project is currently ongoing. In 2020, the Authority plans to begin developing and constructing emergency ramps at Cider Hill Road at Mile 6.2, Burnt Mill Road at Mile 19.9, and Forest Avenue/Riverside Industrial Park at Mile 50.

ROADWAY SIDE SLOPES

A program to clear vegetation in close proximity to the roadway commenced in 2012. This clearing improves safety by removing vegetation in close proximity to the roadway and facilitates winter maintenance by minimizing shading of the roadway. **TABLE 6** illustrates the Side Slope Clearing completed to date. In 2018, the Authority performed side slope clearing between Mile 42.0 to Mile 45.0, Mile 85.0 to Mile 85.8 Southbound, Mile 93.0 to Mile 100.8, and at Exit 103. No slide slope clearing was performed in 2019.

TABLE 6 - SIDE SLOPE CLEARING

Year	Locations
2019	N/A ¹
2018	Mile 42.0 to Mile 45.0
	Mile 85.0 to Mile 85.8 (S.B.)
	Mile 93.0 to Mile 100.8
	Exit 103
2017	Mile 44.7 to Mile 61.8
	Falmouth Spur
2016	Mile 75 to Mile 83
	Mile 99 to Mile 109
2015	Mile 63 to Mile 75
2014	Mile 51 to Mile 63
2013	Mile 82.9 to Mile 93.0
2012	Mile 92.8 to Mile 100.3

¹No contracts

HNTB RECOMMENDATION

HNTB recommends that guardrail continue to be monitored and repaired as needed. Upgrades such as adjusting guardrail height are still needed as a regular activity and should be reviewed yearly for possible inclusion in the paving rehabilitation contracts. We also recommend that any entity installing or maintaining roadside safety hardware, including Authority Maintenance forces and contractors, be trained for completing this work in accordance with the manufacturer's instructions.

In addition, HNTB recommends that the Authority continue to study the feasibility of constructing other emergency vehicle ramps at select locations. We also recommend that the Authority continue the clearing of vegetation in close proximity to the roadway.



SIDE SLOPE CLEARING

LIGHTING

The roadway lighting system is generally in good condition. During the inspection, HNTB noted that most interchanges and service plazas had a few lights that were out. Authority Maintenance forces replace these lights as required to maintain acceptable lighting levels.

In 2010, the Authority implemented a pilot study by installing Light-Emitting Diode (LED) lighting at the Cumberland Service Area, Exit 46 Area, the Exit 45 canopies, Crosby Maintenance, and the Kennebunk Park & Ride lot. While LED lights are costlier to purchase, they have longer service life and use substantially less electricity to operate. The success of these trial locations has led the turnpike to replace all similar lights with LEDs. As of 2018, all lighting system fixtures have been upgraded to LED fixtures.

In 2015, HNTB inspected 30 weathering steel high mast light poles and determined they were all in generally good condition. HNTB prepared a May 20, 2015 Summary Report which recommended repairs of some minor deficiencies such as loose anchor bolts, damaged grout pads, and loose access panels. Additionally, during the 2017 inspection, two high mast light poles at Mile 0.5 were found to have large pockets of 100% section loss. Due to the section loss the poles were removed from service in May of 2017.

HNTB RECOMMENDATION

The Authority should continue to maintain their roadway lighting system on a regular basis to minimize the number of outages and replace all remaining non-LED lighting fixtures with LED lighting fixtures.

We recommend the high mast lights continue to receive annual routine inspections.

SIGNAGE

The Authority maintains its signs in generally

good condition. The Authority's Sign Shop fabricates the majority of the regulatory, route marker, warning, and specialty signs on the Maine Turnpike and routinely replaces signs that are damaged, faded, or otherwise in poor condition. In 2012, the Authority contracted with 3M to capture sign attributes, locations, and photographs for all signs within the turnpike right-of-way. Included in 3M's deliverables were sign photos and a GIS sign database. The Authority has been enhancing the database with nighttime retro-reflectivity inspection results, sign updates, and other pertinent data. This database is used to assist with the scheduling of sign replacements.

In 2016, the Authority initiated a four-year plan to upgrade and replace their existing guide signs. The first contract was awarded in 2016 for upgrades from Exit 75 to Exit 109. The second contract for this work was awarded in 2017 for upgrades from Exit 25 to Exit 63. The third contract was awarded in 2018 for upgrades for Exits 32, 36, 42, 44, and 45. The fourth contract was awarded in 2019 for upgrades from Exit 1 to Exit 19.

HNTB RECOMMENDATION

The guide sign replacement program from 2016 through 2019 should be continued. HNTB also recommends the Authority continue to monitor, maintain, and replace the regulatory, route marker, warning, and specialty signs as needed and initiate the process of replacing all existing guide signs since they are close to the end of their expected life.

ROADWAY MARKINGS

The Authority's Maintenance forces re-stripe the turnpike once a year to maintain roadway markings in good condition.

The Authority is also utilizing reflectorized pavement marking tape installed in grooves at interchange ramps and to supplement the white skip lines on the mainline. The tape improves visibility of the pavement markings in wet conditions and at night.

Double yellow lines in two-way traffic areas in the interchanges are typically painted twice a year. Newly paved areas are also painted twice per year. The paint lines are adequately maintained.



HNTB RECOMMENDATION

HNTB recommends the Authority continue their current roadway marking practices.

TOLL PLAZAS

TOLL COLLECTION EQUIPMENT

A May 2013 Toll System Assessment Report outlined that the legacy cash toll collection system installed in 2004 provides acceptable levels of performance, reliability and system uptime availability based on the originally intended functionality; however, the system is reaching the end of its anticipated life. The Authority has implemented a program of converting its legacy cash toll collection system at all toll plazas to a new toll collection system which is called the Infinity System. The new Infinity System has specific infrastructure requirements such as vehicle detection loops installed in a concrete roadway slab with non-metal reinforcement. The slabs have specific dimensional requirements to accommodate the way the loops embedded in the concrete slab sense vehicles and interact with other toll collection equipment.

The Infinity Toll System offers the following advantages to the Authority:

- Provides programmed system enhancements for violation enforcement in staffed lanes, video audit, and reduced maintenance costs.

- Use of loops embedded in concrete slabs for vehicle classification eliminates the maintenance concern of treadles.

The Infinity Toll System has been installed throughout the entire system except for the York and West Gardiner I-295 mainline toll plazas, and at the Exit 45 side plaza.

- Use of loops embedded in concrete slabs for vehicle classification eliminates the maintenance concern of treadles.

The new toll system is functioning as intended and is scheduled for installation at the remaining toll plazas by 2022.

TOLL PLAZAS

The 19 toll plazas are comprised of tollbooths, canopies, gantries, utility buildings and other structures. Sixteen of the toll plazas have recently been rehabilitated and upgraded as part of the system-wide upgrade to the Infinity Toll System discussed in the previous section. The tollbooths and canopies are rated in fair to good condition while some other components, such as concrete slabs, bumpers and tunnels, are rated in poor to good condition. Replacements for the remaining three plaza locations are currently being constructed, or are being designed.

MAINLINE TOLL PLAZA

The six mainline plazas shown in Table 7 generated nearly \$102 million in toll revenue in 2018. This accounted for nearly three-fourths of all toll revenue collected by the Authority. The remaining toll revenue was generated by the 13 side toll plazas. A Tabulation of Traffic, Revenue and E-ZPass Usage is illustrated in **TABLE 7** on the following page.

Some items of note -

The biggest contributors to Maine Turnpike toll revenue are as follows:

- The York Toll Plaza is the greatest single

TABLE 7 - TABULATION OF TRAFFIC AND REVENUE

Traffic Characteristic	York	Exit 44	Exit 52	New Gloucester	W. Gardiner I-95	Gardiner I-295	Side Toll Plazas
Annual Tolloed Traffic (millions)*	18.9	10.0	4.9	7.5	3.7	8.7	35.1
Annual Revenue (\$millions)**	\$55.8	\$9.8	\$4.9	\$16.5	\$6.3	\$8.6	\$36.5
Share of Total Turnpike Revenue	40.3%	7.1%	3.5%	12.0%	4.6%	6.2%	26.4%
Truck% (MTA Classes 3-6)	10.4%	5.5%	4.5%	11.6%	10.2%	7.8%	3.9%
Overall E-ZPass%	81.0%	80.2%	81.6%	80.6%	72.2%	68.5%	81.7%
Truck E-ZPass%	92.9%	92.2%	93.6%	95.5%	93.7%	89.7%	96.0%

* This table only counts vehicles that paid tolls; it excludes violators and non-revenue vehicles.

** Annual revenue totals are after business and personal discounts for Maine-based E-ZPass accounts are applied.

contributor, accounting for over 40% of all Maine Turnpike toll revenue.

- The side toll plazas collectively account for about one-fourth of all toll revenue.
- The mainline plaza at New Gloucester is the next highest contributor, accounting for roughly one-eighth of all toll revenue.
- South of New Gloucester, E-ZPass users account for over 80% of all transactions. At the two plazas north of New Gloucester, E-ZPass usage is closer to 70%.
- At the plazas located on the I-95 mainline (i.e. York, New Gloucester, and W. Gardiner I-95), trucks account for slightly greater than 10% of all traffic. The share of trucks is closer to 5% at most other locations.
- E-ZPass usage among trucks is extremely high. Trucks equipped with E-ZPass now account for 90% or more of all truck transactions throughout the Maine Turnpike.

YORK TOLL PLAZA

The existing York Toll Plaza was constructed in 1969 and is challenged by both operational and safety issues and the existing toll system has reached the end of its useful life. The plaza is rated in fair to poor condition.

The Authority secured the needed permits to construct a new ORT Plaza at Mile 8.8

approximately one mile north of the existing plaza. Construction of this new plaza began in the fall of 2018 and is scheduled for completion in the summer of 2021.



EXISTING YORK TOLL PLAZA - CONSTRUCTED IN 1969

NEW GLOUCESTER TOLL PLAZA

In April 2013, the Authority opened the ORT lanes at the New Gloucester Toll Plaza and all the cash toll collection equipment was replaced. Several elements were replaced or rehabilitated as a part of this work including the slabs. As a result, this plaza is rated in good condition.



NEW GLOUCESTER TOLL PLAZA ORT, MILE 67.0

WEST GARDINER I-95 TOLL PLAZA

In November 2016, the Authority opened the ORT lanes at the West Gardiner I-95 Toll Plaza and all the cash toll collection equipment was replaced. Several elements were replaced or rehabilitated as a part of this work including the slabs. As a result, this plaza is rated in good condition.

WEST GARDINER I-295 TOLL PLAZA

The existing West Gardner I-295 Mainline Toll Plaza is rated in fair to poor condition and is functionally obsolete. The age of the toll plaza, the outmoded conditions of the existing tollbooths, canopy and tunnel, and location under an existing bridge, make upgrade and expansion of the existing facility problematic. Construction of a new plaza and ORT conversion began in 2019.

EXIT 44 TOLL PLAZA

In May 2019, the Authority opened a new ORT toll plaza at Exit 44. Exit 44 connects the Maine Turnpike to I-295 south of Portland making it vitally important to the interstate transportation network. This plaza is in new condition.



FALMOUTH SPUR TOLL PLAZA

EXIT 52 FALMOUTH SPUR TOLL PLAZA

In December 2017, the Authority opened the ORT lanes at the Falmouth Spur Toll Plaza and all the cash toll collection equipment was replaced. Exit 52 connects the Maine

Turnpike to Interstate I-295 north of Portland and is an integral part of the transportation network. Several elements were replaced or rehabilitated as a part of this work including new westbound toll booths, new slabs, and a new access tunnel. As a result of the 2017 upgrades and ORT conversion, this plaza is rated in good condition.

SIDE TOLL PLAZAS

The Authority programmed the replacement of all the cash toll collection equipment at all toll plazas along with an infrastructure repair and upgrade. This program is complete at all plazas except Exit 45.

The tollbooths and canopy at Exit 45 toll plaza are rated in fair to good condition while other components, such as concrete slabs, bumpers and tunnels, are rated in poor to fair condition. The replacement of the toll plaza is dependent on the Exit 45 Interchange Reconfiguration, where the toll plaza is anticipated to be replaced in 2020, and open to traffic in 2021. A preload contract will be awarded in September 2019.

Construction for toll system upgrades to include automatic vehicle classification at Exit 86 was completed in 2017. Similar toll system upgrades are under construction at Exit 75 and are scheduled for completion later in 2019.

SERVICE AREAS

There are five service plazas in four locations on the turnpike.

In 2007, new buildings were completed, and parking was improved for cars and trucks at Kennebunk NB and SB, Cumberland SB, and Gray NB service plazas. The new service plaza located at the confluence of the turnpike (I-95) and I-295 in West Gardiner opened in November 2008.

Each location has a fuel service station and food services. At the three larger plazas (Kennebunk NB and SB, and West Gardiner)

there is also a convenience store. Cumberland and Gray service plazas were converted from Starbucks/convenience stores into Burger Kings with drive-throughs in 2016. The fuel system for Gray service plaza is scheduled for replacement in the fall of 2019 or spring of 2020. The Cumberland fuel system will be tested in the Spring of 2020 to determine when the system will be replaced. The Authority is currently studying the possibility of improving the Kennebunk Service Plaza Areas, including understanding the short-term and long-term needs at these locations. The service plazas are in good condition, however, HNTB noted several areas where repairs are warranted at the service plaza buildings. These areas should be repaired as part of ongoing maintenance activities. Additionally, the fuel systems for both SB and NB Kennebunk Service Areas were replaced in late-2018 and early-2019, respectively. Phase 1 of a planned parking expansion at the Kennebunk Service Plazas is tentatively scheduled to start in late-2019.

trucks. Kennebunk, Crosby, Gray, Auburn, and Litchfield construction will continue into 2020. HNTB also recommends the Authority repair the ORT slabs at the New Gloucester Toll Plaza to restore reliable operations of the toll equipment embedded in the slabs.

MAINTENANCE FACILITIES

Nine Maintenance Facilities are located along the turnpike. Each maintenance area has a different combination of buildings ranging from material storage, to vehicle and equipment storage, to repair facilities and offices as shown in **APPENDIX A**. Between 1992 and 2012, seven of the nine Maintenance Facilities were upgraded. In 2020, a new Mechanics Garage will be constructed at the Litchfield Maintenance Facility. All the maintenance areas are in fair to good condition.

HNTB RECOMMENDATION

In 2016, maintenance reports for the maintenance areas were created and then subsequently updated as part of the 2019 Annual Inspection. HNTB recommends the Authority's Maintenance forces actively address the maintenance items reported. In addition, the Authority has started extending several wooden garages built circa 1960's to allow for the storage of modern plow

3 TOLL COLLECTION SYSTEM

ELECTRONIC TOLL COLLECTION

The Authority operates its Electronic Toll Collection (ETC) system as a closed-barrier toll system from the York Toll Plaza north to the New Gloucester Toll Plaza, and as an open-barrier toll system from the New Gloucester Toll Plaza north to the turnpike terminus in Augusta. The open-barrier toll system allows free travel between interchanges within the limits of the mainline barrier toll plazas on the northern section of the turnpike. All trips between Exit 75 in Auburn and Exit 86 in Sabattus are toll-free. It is estimated that toll-free trips account for roughly 2% - 3% of all trips on the Maine Turnpike north of Exit 7. The trips on the Maine Turnpike between the I-95 Piscataqua River Bridge and Exit 7 are also free and account for about 17% of trips on the entire Maine Turnpike.



NEW GLOUCESTER TOLL PLAZA

E-ZPASS GROUP

On February 1, 2005, the Maine Turnpike Authority implemented its current ETC system, E-ZPass. One of the greatest benefits to the Authority for converting to E-ZPass was admittance into the E-ZPass Group, formerly known as the Inter Agency Group (IAG). The E-ZPass Group includes 37 toll agencies that operate toll roads, bridges and tunnels in 17 states from Maine to North Carolina to Illinois. The E-ZPass Group's primary

mission is to enable E-ZPass members and affiliated toll operators to provide the public with a seamless, accurate, interoperable electronic method of paying tolls and fees while preserving and enhancing the E-ZPass program. The backbone of the E-ZPass Group's system is a network of customer service centers and computer systems used to support approximately 36 million E-ZPass toll tags currently in circulation. As a result, many travelers from other states pay their toll to the Maine Turnpike in a cashless mode through the transponder. This reduces congestion and the need for larger toll plazas.

Membership in the E-ZPass Group allows the Authority a voice in one of the largest interoperable and reciprocal ETC systems in the world. This group collectively manages the procurement and deployment of the E-ZPass technology.

Started in 1990 with seven agencies, today the E-ZPass Group boasts approximately 28 million active accounts that accounted for 3.5 billion transactions in 2018 while collecting over \$9 billion in toll revenue.

TOLL SCHEDULE

On November 1, 2012, the Authority increased cash and E-ZPass toll rates to raise additional toll revenue to meet the 30-year plan of maintenance and rehabilitation of the turnpike's network of bridges, interchanges and pavement, as well as paying off debt.

For cash-paying passenger vehicles, the updated toll is \$3.00 at the York Toll Plaza; \$2.25 at the New Gloucester Toll Plaza; \$1.75 at the West Gardiner Toll Plaza; \$1.50 for motorists traveling north from Exit 19 in Wells, and



south from Exit 63 in Gray; and \$1.00 at all other locations. Maine E-ZPass fares increased by 15%, from 6.7 cents per mile to 7.7 cents per mile. The E-ZPass fares are also structured in such a way that they are equal to or less than the cash rate for a given movement.

A passenger car traveling the full length of the turnpike pays \$7.00 (6.6 cents per mile), while five-axle tractor trailers pay \$28.00 (26.4 cents per mile). E-ZPass patrons who have an E-ZPass tag from other toll system highways are charged the cash fare.

For those who acquire their E-ZPass tag from the Authority, the following discount programs are available:

VOLUME BASED DISCOUNT PROGRAM

The Authority offers the Volume Based Discount Program to all Maine E-ZPass account holders. Under this system, the total fare for travelers of the turnpike is discounted by 25% if more than 30 one-way trips occur in a month, and a 50% discount if 40 or more one-way trips occur in a month.

The Volume Based Discount Program replaced the previous Commuter Discount Program that began in 1982 and ran through 2012. The new discount program is applied as shown in the **TABLE 8**.

PERSONAL

Patrons who drive a motorcycle, passenger car, van, or pickup with four tires or less can establish a Personal Account. Advantages of a personal account include having tolls automatically deducted from your pre-paid balance when traveling on the Maine Turnpike or other E-ZPass compatible facilities, no-stop payment of tolls and often paying less than but never more than the cash fare. Trips are charged based on the lesser of the current cash fare or the E-ZPass rate per mile fare. Passenger cars with a Maine-based E-ZPass account save an average of 34% compared

to the cash rate, before the Volume Based Discount mentioned earlier.

BUSINESS

BusinessAccountsareintendedforcommercial vehicles. As with passenger cars, commercial vehicles having an E-ZPass tag from the Maine Turnpike Authority are charged the lesser of the current cash fare or the underlying per-mile rate. Commercial vehicles that enroll in this program can establish either a pre-paid or a post-paid account. The post-paid account requires a \$5,000 surety bond, and it qualifies the account holder for a volume discount (see below). The pre-paid account does not require a surety bond, but neither does it provide a volume discount.

POST-PAID PLAN VOLUME DISCOUNT

Commercial vehicles having a post-paid E-ZPass account with the Maine Turnpike Authority receive an additional “volume discount” based on the amount of their monthly tolls. **TABLE 9** describes how the Post-Paid Plan Volume Discount program works. In essence, all tolls in excess of \$50 for the month are discounted by up to 20%. On a system-wide basis, post-paid E-ZPass business accounts receive an average volume discount of over 17%. This discount program is in addition to the already-discounted E-ZPass fares described earlier. For post-paid commercial vehicles, the combined effect of the E-ZPass discount and the volume discount is to produce an average savings of nearly 40% compared to the cash fare.

TABLE 8
VOLUME BASED DISCOUNT PROGRAM

Number of Trips (per month)	Volume Based Discount Program (personal accounts only)
30 - 39	25% discount applied to monthly account trips
40 +	50% discount applied to monthly account trips

TABLE 9
POST-PAID PLAN VOLUME DISCOUNT

E-ZPass Charges (per month)	Post-Paid Plan Volume Discount (business accounts only)
Between \$0 and \$50	No discount
Between \$50 and \$100	10% discount off everything over \$50
Between \$100 and \$300	\$5 discount plus 15% off everything over \$100
Over \$300	\$35 discount plus 20% off everything over \$300

4 TRAFFIC MANAGEMENT AND TECHNOLOGY

Since opening in 1947, the Maine Turnpike has served as the transportation lifeline for the state. In 1956, a total of 3.8 million vehicles traveled on the turnpike. This volume rose to over 60 million in 2003, and it has stayed at or above this level ever since.

Two common measures of turnpike traffic are annual Vehicle-Miles Traveled (VMT) and annual number of trips. In 2018, the Maine Turnpike logged 1.42 billion VMT while serving 73.0 million trips north of Exit 7. VMT south of Exit 7 was an additional 0.15 billion VMT for an additional 15.4 million trips.

FIGURE 3 illustrates the trends of both measures over the past 16 years. VMT and Annual Trips both experienced rapid growth in the early-2000’s, but following this period of growth, both measures became relatively stagnant for about a decade. However, over the past five years, both measures have increased by approximately 20% -- a remarkable level of sustained growth. VMT in 2018 for the portion of the Maine Turnpike north of Exit 7 was higher than it was in last year’s high-water mark by about 2.8%. In fact, 2018 was another record-setting year for the Maine Turnpike. The total number of trips served in 2018, 73.0 million,

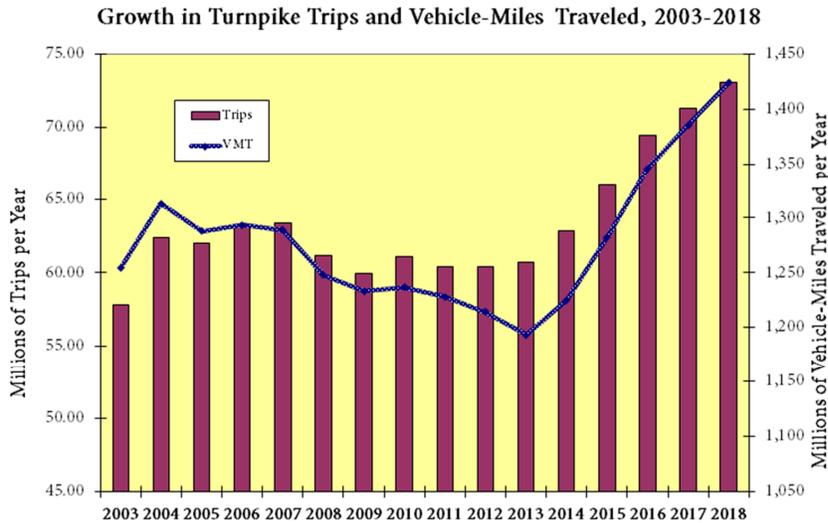
was the highest annual trip total in Maine Turnpike history (for the section of the Maine Turnpike north of Exit 7).

The average trip length on the Maine Turnpike north of Exit 7 was 19.5 miles in 2018, just slightly greater than the average trip length of 19.4 miles observed in 2017. This suggests that trip patterns changed very little over the past year. The overall trip length is down by just over 10% since 2000, when the average trip was 21.7 miles. Some of this reduction in trip length may be attributed to the growth in shorter trips in the Greater Portland area. Another factor appears to be that travelers making the long-distance trip between Greater Portland and Augusta are tending to use I-295 as opposed to the turnpike.

COMMUNICATION

The Authority is reviewing its needs for fiber optic line in the Portland area. Conduit was installed under the Stroudwater River Bridge at Mile 46.7 in 2014, under the MCRR bridges at Mile 47.9, and Falmouth Spur at Mile 0.4 in 2015 to facilitate the future installation of fiber optic lines. This fiber optic line will be used to improve turnpike communication.

FIGURE 3 - VMT AND ANNUAL TRIPS



REDUCED SPEED LIMIT SIGNS

As part of an overall effort to reduce vehicle speeds and crashes during poor travel conditions, Authority Maintenance forces added eight new flashing "45 MPH Reduced Speed Limit" signs that are controlled remotely from the Turnpike Communication Center. These new signs supplement the existing 10 remotely operated reduced speed limit signs. Currently all reduced speed limit signs on the turnpike are controlled remotely from the Turnpike Communication Center. In addition, all new ORT lanes are specified to include variable speed limit signs.

TRAFFIC COUNT STATIONS

To gather accurate and timely traffic data, the Authority began installing traffic count stations at interchanges in 1996. Each station is composed of a Type 170 Controller housed in a traffic cabinet. The controller currently utilizes side-fired radar technology to continuously record traffic volume and speed data. The system enables the Authority to collect the data automatically. Seven count stations covering Exits 1, 2, and 3 (ramps plus mainline) were installed in February 2016. One count station at Exit 2 southbound is scheduled for installation in the near future.

ROADWAY SENSORS

Roadway Weather Information Systems (RWIS) were installed in the fall of 2008 at the Saco River Bridge Overpass in Saco and at the Eagles Nest Bridge Overpass in Gray. The RWIS measures the surface temperature of the road, road state, and roadway friction. These RWIS units provide information that can help maintenance supervisors make cost effective decisions regarding chemical applications regarding the potential for inclement weather. The pavement sensors are used to understand road conditions. Road conditions can be reported as dry, damp, wet, frost or ice. The Authority has programmed funds to install more RWIS units on the turnpike. During the winter

of 2016/2017 the Authority engaged a vendor to produce a heat map of the Maine Turnpike in order to facilitate the proper locations to install the remaining systems in 2017. The Authority installed two forecasting stations in 2017 and four monitoring stations in 2018.

VARIABLE MESSAGE SIGNS (VMS)

The Authority currently maintains a network of Variable Message Signs (VMS) to provide motorists with critical real-time traffic information. There are 17 VMS installed at different locations along the turnpike, primarily focused in the more heavily traveled southern section. The signs typically advise turnpike patrons of current traffic conditions, weather restrictions, accidents, delays, etc. Message displays are controlled by turnpike dispatchers from the Communication Center at the Maine Turnpike Authority Headquarters. The 17 VMS were recently upgraded with new controllers and power supplies, which has extended the useful life of the VMS. The VMS located east of Exit 36 was relocated to Mile 28 southbound to provide information to more patrons. In 2017, the Authority installed two additional VMS at the southbound Kittery weight station at Mile 4.3 and on I-195 Westbound, just east of the Saco, Exit 36 Toll Plaza. In 2019, the Authority installed three additional VMS at the southbound Maintenance Area at Mile 10.01, on I-95 southbound just north of Coles Hill Road at Mile 21.78, and on I-95 northbound at Mile 32.52.

Twenty-two Portable Changeable Message Signs (PCMS) have been deployed long-term throughout portions of the turnpike for incident management purposes and can be controlled from the communication center in the same manner as the fixed VMS.

HIGHWAY ADVISORY RADIO

The Authority installed its first Highway Advisory Radio (HAR) transmitter in Saco in 1997.

Transmitters along the turnpike are located

TABLE 10 - HIGHWAY ADVISORY RADIO TRANSMITTER LOCATIONS

Town/City	General Location	Mile Marker
York	I-95 SB at Cider Hill Underpass	6.2
Wells	I-95 SB at Tatnic Road Underpass	15.4
Wells	I-95 SB at Sanford Road Overpass	19.1
Kennebunk	I-95 NB at Fletcher Street Overpass	25.3
Saco	I-95 NB at Boom Road Underpass	33.4
Scarborough	I-95 NB at Holmes Road Underpass	43.0
Falmouth	Exit 53 On-Ramp	53.0
Cumberland	I-95 NB at Sign Shop	58.3
Gray	I-95 SB at Gray Maintenance	63.3
Auburn	Exit 75 NB On-Ramp	75.4
Lewiston	Exit 80 SB On-Ramp	80.3
Litchfield	I-95 NB at Marsh Road Underpass	89.2
West Gardiner	I-95 NB at West Gardiner Toll Plaza	100.2
Augusta	I-95 SB, N. of Winthrop Street Underpass	108.7

in strategic locations to provide information at critical decision points along the highway, typically at or near interchanges. The radios are supplemented by signs advising motorists to tune their radios to 1610 AM to receive real-time turnpike information.



Pre recorded messages are continually broadcast to provide information about traffic conditions, weather, and construction zones. The turnpike Communication Center has the ability to control and quickly update

messages. The HAR system is a significant resource for providing information to motorists. In 2007, the Authority upgraded 11 transmitter sites and the software platform located in the turnpike Communication Center. This upgrade synchronized all the HAR transmitters improving coverage on the mainline.

An additional HAR transmitter was installed in 2011 in the vicinity of the Kennebunk Service

Plazas to better cover the gap in reception between the two adjacent transmitters. In 2019, the HAR transmitter near the existing York Toll Plaza was relocated south to Mile Marker 6.2 and two new transmitters are being constructed at Mile Markers 15.3 in Wells and 58.3 in Cumberland to further reduce gaps in reception. The Highway Advisory Radio Transmitter Locations are listed in **TABLE 10** above.

CLOSED CIRCUIT TELEVISION (CCTV) SYSTEM

There are currently 13 CCTV cameras transmitting streaming video 24-hours a day, seven days a week, to monitors located in the Communication Center at the Maine Turnpike Authority Headquarters. Still images from these cameras are also viewable on the Maine Turnpike website.

The CCTV cameras are located at the following locations:

- **YORK TOLL PLAZA - NB & SB**
- **EXIT 25 (ROUTE 35) - NB & SB**
- **EXIT 32 (ROUTE 111) - NB & SB**
- **BETWEEN EXITS 32 & 36 (BOOM ROAD) - NB ONLY**

- **BETWEEN EXITS 36 & 42 (FLAG POND ROAD) - NB & SB**
- **EXIT 42 (HOLMES ROAD) - NB ONLY**
- **EXIT 63 (GRAY) - NB & SB**
- **MILE 108.8 – SB ONLY**

These cameras allow the turnpike's Communication Center to view traffic in the vicinity of these heavily traveled interchanges. In 2016, HNTB recommended an additional CCTV in the Kittery area to monitor the high crash location around Exit 1 area in this highly congested corridor.

Two additional CCTV cameras are located with the RWIS that were installed in the fall of 2008 at the Saco River Bridge in Saco and Eagles Nest Overpass in Gray. These cameras are providing still images viewable through the RWIS website only at this point in time, but the cameras do have the capability to provide streaming video. It is anticipated that these cameras will be incorporated into the CCTV system in the near future.

Four additional trailer-mounted CCTVs were purchased after 2010 for temporary work zone monitoring and incident management.

One additional CCTV was installed in 2018 and is collocated with the newly installed VMS at the southbound Kittery weight station. Six Additional CCTV were installed in 2019 and are located with the RWIS at York River north median, Mile 10.00 southbound, Mile 74.20 southbound, Androscoggin River southwest end post, Mile 86.15 northbound, and Presumpscot River east median.

OVERHEIGHT VEHICLE DETECTION SYSTEM

Many of the turnpike bridges have been struck and damaged by overheight loads. This issue has been mitigated by the Authority's policy of increasing the underclearance as part of bridge rehabilitation projects and by constructing new bridges with a minimum of 16.5' of underclearance. However, several bridges still have minimal underclearance and have a potential for damage if struck

by an overheight vehicle. The Authority is addressing this concern by the implementation of an Overheight Vehicle Detection System at select locations. These systems detect overheight vehicles and send a signal to a flashing sign that notifies the driver of an overheight vehicle to come to a stop. The turnpike's Communication Center is also notified of the occurrence and receives video of the incident. A system was installed on Warren Avenue in 2012; Auburn Interchange in 2013; and on the mainline in West Gardiner in 2014.

ZOOM TURNPIKE EXPRESS

The Maine Turnpike Authority provides partial funding for the ZOOM Turnpike Express, a commuter bus service operating between Biddeford, Saco, and Portland. In August 2016, the Maine Turnpike Authority approved a new two-year MOA with the operator of ZOOM to provide funding until 2020. The MTA provides a designated bus pick-up and drop-off area at the Exit 36 Park & Ride lot; and the MaineDOT has parking at the Exit 32 Park & Ride lot in Saco.

The commuter bus provides an alternative to driving on the most heavily traveled commuter route in the state. Typically, ZOOM buses serve about 100 travelers per weekday. The heaviest months of use are September and October.

A regular one-way fare on ZOOM costs \$5.00, with a 10-ride ticket costing \$40.00. There are also monthly commuter cards available for \$120 and a quarterly pass for \$300. ZOOM riders are eligible to transfer for free to any connecting Shuttle bus, Metro, or South Portland bus route.

GO MAINE PROGRAM

Since April 2013, the Maine Turnpike Authority has administered the GO MAINE Program. GO MAINE is a statewide commuter program designed to help commuters find information on alternatives to commuting alone. GO MAINE helps match up carpoolers

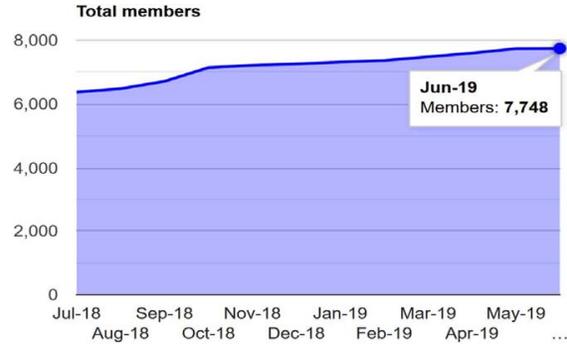
online, and it rewards people for using a “green commute.”

In October of 2015, GO MAINE switched ridematching software providers to Agile Mile. When commuters sign up with Agile Mile, they can match with other commuters who are doing similar commutes. While it is mostly used for carpool matches, it can be made for vanpools, transit and even biking. An innovative component of Agile Mile is that commuters can earn rewards for the “green” trips that they take. Rewards include discounts from online, national, and local companies, along with periodic drawings for larger prizes.

Since 2017, GO MAINE has hosted an event known as WAY 2 GO MAINE, a business vs. business challenge in October. The goal of this event is to inspire green commuting, to reward those who use green commutes, and to normalize the act of not driving alone. GO MAINE attempts to pursue this goal in a fun and competitive way. The WAY 2 GO MAINE event has grown since its inception and has seen participation by some of Maine’s largest employers (along with many smaller ones) throughout the state.

FIGURE 4 summarizes the number of members registering for the Agile Mile program, with totals running from July 2018 to June 2019.

**FIGURE 4
TOTAL AGILE MILE PARTICIPANTS
(JULY 2018 - JUNE 2019)**



of 14 Park & Ride lots located at or near most interchanges. The Authority recently updated the Park & Ride policy to be more consistent with the policy of the MaineDOT. One of the major changes is that vehicles can now park more than 24-hours in the Park & Ride lots during non-winter months.

The Authority strongly encourages motorists to utilize its Park & Ride lots to reduce congestion on the turnpike through ridesharing. The Authority monitors the use of these lots to assure that adequate capacity is available.

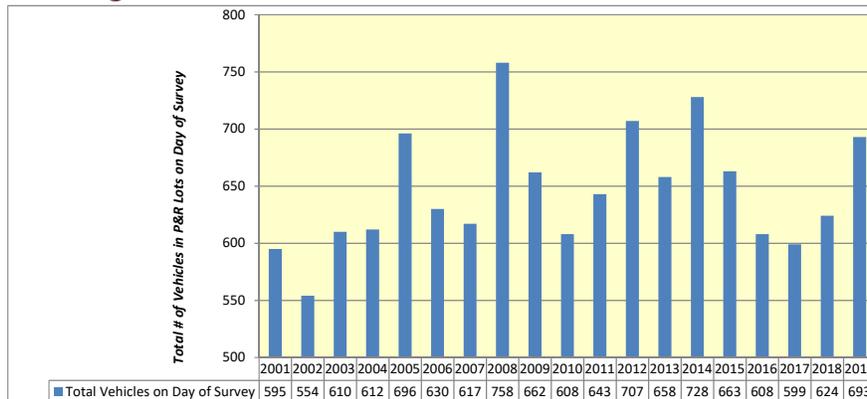
FIGURE 5 summarizes overall Park & Ride Lot Usage from 2001 through 2019 (on the day of the survey).

PARK & RIDE LOT PROGRAM

Currently, the Authority maintains a network

The following observations may be drawn from the Figure 5:

FIGURE 5 - PARK & RIDE LOT USAGE - 2001 THROUGH 2019



- Over the past 15 years, total Park & Ride lot usage has stayed in a fairly narrow range from about 550 vehicles (recorded in 2002) to just over 750 vehicles (recorded in 2008).
- In 2019, total usage on the day of the survey was 693 vehicles. Given that a total of 1,181 spaces were available, the overall system operated at just under 59% of its capacity.

Four relative spikes in usage have been noted over the past decade:

- The first was in the fall of 2005, when fuel prices rose rapidly in the wake of Hurricane Katrina.
- The second was in the spring of 2008, when fuel prices hit record highs.
- The third was in the spring of 2012, when fuel prices again climbed abruptly after a temporary reprieve in prices over the winter.
- The fourth was in 2014. This is mostly associated with more patrons using the new, larger lot in Lewiston.

TABLE 11 summarizes Park & Ride Lot Usage per Location, on the day it was surveyed, as

part of the 2019 Annual Inspection of the Maine Turnpike. The table also records the number of spaces available at each lot, as well as each lot's operational capacity.

As this table indicates, the three busiest lots on the turnpike are Saco (Exit 36; Owned by MaineDOT), Biddeford (Exit 32), and Gray (Exit 63). These three lots combined serve about 42% of the Authority's Park & Ride customers. The Exit 63 Park & Ride Lot was relocated and doubled in size in 2015 due to interchange construction. The Exit 75 Park & Ride Lot was transferred to MaineDOT to accommodate a proposed bus station that was built in June 2017. The Exit 53 Park & Ride lot was closed in 2016.

TURNPIKE SAFETY AND LAW ENFORCEMENT

In 2018, there were 856 reportable crashes on the Maine Turnpike mainline. Slightly more of reportable crashes are in the southbound direction (444 v. 412).

From 2016 - 2018, there were seventeen High Crash Locations (HCL) on the Maine Turnpike, which includes the mainline, toll plazas, and interchange ramps. This is an increase of seven over the number of HCLs from 2015 - 2017. Nine of the additional HCLs are documented at intersections adjacent to

TABLE 11 - PARK & RIDE LOT USAGE PER LOCATION - 2019

Town	Location	Owner	Spaces	2019 Volume	% Capacity
York	Chases Pond Road, US-1 Connector	MaineDOT	26	13	50.0%
Wells	Maine Tpk Exit 19, adj. to Wells Trans Ctr.	MTA	100	53	53.0%
Kennebunk	Maine Tpk Exit 25 SB, on Rt. 35	MTA	52	43	82.7%
Biddeford	Maine Tpk Exit 32, on Rt. 111	MTA	155	124	80.0%
Saco	I-195 Exit 1, on Industrial Park Road	MaineDOT	135	89	65.9%
Scarborough	Maine Tpk Exit 42, shared w/ Cabela's Parking Lot	MTA	66	37	56.1%
S. Portland	Maine Tpk Exit 45, on Rt. 703	MaineDOT	111	38	34.2%
Portland	Maine Tpk Exit 46, adj. to toll plaza	MTA	68	31	45.6%
Westbrook	Larrabee Road, near Maine Tpk Exit 47	MaineDOT	91	36	39.6%
W. Falmouth	Maine Tpk, Exit 53, adj. to toll plaza	MTA	19	6	31.6%
Gray	Maine Tpk Exit 63, on US-26	MTA	127	77	60.6%
Auburn	Maine Tpk Exit 75, on US-202	MaineDOT	137	75	54.7%
Lewiston	Maine Tpk Exit 80 - Route 196	MTA	93	41	44.1%
W. Gardiner	Maine Tpk Exit 102, near Rt. 126	MTA	54	30	55.6%
Overall =			1181	693	58.7%

TABLE 12 - SUMMARY OF HCL AND CRF LOCATIONS (2016 - 2018)

Town/City	Location Description	Crashes	CRF
Kittery	Intersection - Exit 2 NB off Ramp and Rogers Road	9	3.86
York	Intersection - Exit 7 SB Ramps and Spur Road	11	5.55
York	Intersection - Exit 7 NB Off Ramp and Spur Road	8	4.90
York	I-95 SB - Crossover to Toll Plaza	44	1.04
Wells	Exit 19 Toll Plaza	8	1.72
Kennebunk	Intersection - Exit 25 SB Ramps and Alewife Road	9	2.60
Biddeford	Intersection - Exit 32 Ramps with Route 111	84	1.51
Biddeford	Exit 32 Toll Plaza	14	2.15
Biddeford	Exit 32 SB on/off ramps	8	1.06
Saco	Exit 36 - I-95 NB off-ramp to Toll Plaza	9	1.94
Saco	I-95 SB - Crossover to Exit 36	29	1.20
Scarborough	Intersection - Exit 42 Ramps with Payne Road	30	1.02
South Portland	Route 703 WB - Toll Plaza to NB on/ SB on split	9	1.71
South Portland	Intersection - Exit 45 Ramps and Maine Mall Road	38	1.33
Portland	Exit 48 Toll Plaza	18	4.92
Portland	Intersection - Exit 48 Ramps with Riverside Street	95	2.36
Cumberland	I-95 SB - Cumberland TL to Cumberland Rest Area Ramp	8	1.23
Gray	I-95 NB - Gray Rest Area Ramp to Crossover	9	1.04
Gray	I-95 NB - Crossover to NB off-ramp	12	1.45
Gray	I-95 SB - Bridge under Old Portland Rd to Crossover	9	1.13
New Gloucester	I-95 SB - Crossover to New Gloucester TL	19	1.52
Auburn	I-95 NB - Auburn TL to Bridge over RR	17	1.22
Auburn	I-95 NB - Bridge over RR to NB off-ramp	11	1.05
Auburn	Intersection - Exit 75 Ramps with Route 202/4	29	1.11
Lewiston	I-95 NB - Crossover to Lewiston TL	10	1.46
Litchfield	I-95 NB - Crossover to Crossover	18	1.13

the turnpike ramps. A High Crash Location is defined as a roadway node or segment that has more than eight crashes in a three-year period, and a Critical Rate Factor (CRF) greater than 1.0. The Critical Rate Factor relates the crash rate at a particular link or node to the statewide crash rate average for a similar type of facility. Although a comprehensive analysis has not been completed to assess the increase in HCL's at the time of report writing, the increase can likely be attributed in part to two primary factors including 1) a noteworthy increase in traffic volumes and congestion throughout the turnpike system over the past three years; and, 2) the increase in the mainline speed limit from 50 mph to 55 mph between Mile Marker 44 and MM 52, and from 65 mph to 70 mph elsewhere north of Mile Marker 2. A Summary of HCLs and their corresponding locations (2016 - 2018) are shown in **TABLE 12**.

Law enforcement services on the turnpike are provided by Troop G of the Maine State Police. Troop G is funded entirely by the MTA and located in the MTA Administration Building. With access at Exit 46, Troop G has a safe entry/exit to the turnpike mainline, and good

accessibility to the public. In addition, Troop G now benefits from a modern facility with state-of-the-art law enforcement components similar to other recently constructed state police facilities.

Troop G consists of a Lieutenant, five Sergeants, three Corporals and twenty-five Troopers assigned to the turnpike. At full strength, Troop G has 35 troopers. They patrol the entire turnpike, 24-hours a day, 365 days per year. This provides turnpike patrons with a very high level of coverage.

These troopers are dedicated to making the road safer by enforcing speed limits; assisting disabled motorists; detecting and apprehending operators who are under the influence of drugs or alcohol; and, enforcing other Maine State laws. In October 2016, the Authority started a State Farm safety patrol program to cover P.M. peak hours in the Portland area year-round, and in the Kittery area during the summer season. In October 2018, the Authority staff recommended expanding this successful service to cover additional hours.

5 MAINE TURNPIKE AUTHORITY/MAINEDOT JOINT INITIATIVES

OPERATIONS & MAINTENANCE

As part of 2013 LD 1538 (the MTA Omnibus Bill), the Authority is providing transportation dollars or credit to the MaineDOT for projects and initiatives that will provide a benefit to the Authority. This includes MaineDOT projects that physically connect to the Maine Turnpike or are consistent with the overall Maine Turnpike Authority mission. Alternative Programs, such as the ones identified below, are included in these transportation dollars provided to the MaineDOT.

The Authority and the MaineDOT have a long history of working together to provide an efficient transportation system. Since 1995, the Authority provided winter maintenance and litter patrol for a fee on a two mile stretch of I-95 (from Kittery to York) previously owned and maintained by the MaineDOT (sharing with NHDOT, the winter maintenance of the Piscataqua River Bridge). In 2016, the Authority purchased the two mile stretch of I-95 (from Kittery to York) and is no longer reimbursed for the related maintenance work in that roadway section from the MaineDOT. Winter maintenance of the Piscataqua River Bridge however is still reimbursed.

In 2004, the two agencies agreed that the Authority would provide winter maintenance on I-195, and the MaineDOT would provide winter maintenance at the Kittery Rest Area and the Park & Ride lot in South Portland. Additional discussions occur annually to confirm that all overlap points are being covered in the most efficient manner. In 2018, the MaineDOT called and needed help painting pavement markings on I-295 in Portland. The Authority forces worked the night shift during the week of August 5th to assist in this effort. The Authority coordinates with the MaineDOT when developing pavement rehabilitation projects. This relationship has provided some consistency for Interstate paving specifications between the two agencies however, both

agencies still have differing standards.

The Authority and MaineDOT also work together regarding storm-water issues. Permitting processes through Maine Department of Environmental Protection (MaineDEP) are reviewed jointly by both agencies and three-party agreements are signed so that MaineDOT and Authority are treated the same for transportation purposes.

PARK & RIDE LOT COORDINATION

The Authority and MaineDOT continue to coordinate on the use, condition, and improvements to Park & Ride lots. The Authority, in coordination with MaineDOT, performed an updated inventory of all Park & Ride lots throughout the State of Maine in the spring of 2013. This involved an inventory of available parking spaces, an assessment of signing and amenities, and a count of the number of vehicles served by each lot.

The Authority and MaineDOT agree to continue to work to identify future Park & Ride lot needs through the continued inventory and evaluation of these lots. These are described in Section 4.

ALTERNATIVES PROGRAM COORDINATION

The Authority has participated in and funded all or part of Alternative Programs that were deemed to have a direct or indirect benefit to the Maine Turnpike. Examples of these Alternative Programs include GO Maine and ZOOM Turnpike Express. These programs are described in more detail in Section 4.

PROJECT DEVELOPMENT

The Authority coordinates with the MaineDOT on projects that are located near the Maine Turnpike.

In Auburn, the Authority provided land to the MaineDOT for a bus terminal and parking area. This project was completed in 2019.

In Kittery, MaineDOT and the Authority are coordinating regarding bridge preservation work at the Piscataqua River Bridge linking Maine and New Hampshire.

Additionally, the MaineDOT and the Authority are working together on the I-295 corridor study to understand the implications to the Maine Turnpike traffic flow and surrounding areas, and for the possible installation of travel distance and time signage to encourage motorists to travel I-95 thereby relieving congestion on I-295.

This working relationship also involves the planning and construction of projects. Both agencies worked together on the Maine Turnpike West Gardiner Service Plaza project, the Central York County and Gorham East-West Corridor Studies.

6 PLANNING STUDIES

As the Authority evaluates possible new transportation projects, various planning studies must be undertaken to evaluate and identify the best available alternatives. Recent or ongoing planning studies are described in the following paragraphs.

GORHAM EAST-WEST CORRIDOR STUDY

In response to growing pressures to improve east-west connections in York and Cumberland Counties, the 123rd Maine State Legislature directed the MaineDOT and Authority to study opportunities to enhance, expand, and preserve highway connections west of Route 1 in York and Cumberland Counties, specifically noting the Gorham and Sanford areas.

Jointly, the MaineDOT and Authority developed a scope of services for two separate studies to directly address this resolve. The resolve specifically requires that these studies assess all modes of transportation in addition to land use strategies, in accordance with the Sensible Transportation Policy Act (STPA) and the Growth Management Act (GMA).

Both the York and Cumberland County studies are referenced in the MaineDOT's Long Range Plan and the PACTS Destination Tomorrow Long-Range Plan, and are consistent with the mission statement in the Authority's 10 Year Plan.

The Central York County Study was completed in fall of 2012. The final study can be found at <https://www.maine.gov/mdot/planning/centralyorkcountyconnections>. As a result of one of the study recommendations, the Authority increased capacity at Exit 19 in Wells by adding a second left turn lane.

The Gorham East-West Corridor Study began in the spring of 2009 and is a major new transportation and land use study of the corridor immediately west of Portland. This

area is the location of what has historically been the fastest-growing residential market in Maine. The study's goal is to evaluate all the options and find the right package of alternatives to protect homeowners' quality of life over the long-term, without adding excess transportation capacity.

The study began when the municipalities of Gorham, Westbrook, Scarborough, and South Portland signed a joint resolution in 2007 asking for such a study, specifically to assess the feasibility of a new Maine Turnpike Spur that will connect to the new Gorham By-pass. The resolution states that existing ways to manage traffic congestion, such as widening roads and adding turning lanes, will have a negative effect on their downtowns, village centers and neighborhoods. Both the Authority and MaineDOT officials believe that integrating all modes of transportation (transit, bike, pedestrian) is an integral part of the study.

A Draft Study Report was completed in the spring of 2011. Study findings determined that a combination of land use, transit, and roadway actions could help to improve transportation mobility, mode choice, and community quality of life. Study recommendations included identification of additional tasks to further evaluate and identify possible funding for specific land use, transit, and roadway actions.

Additional analysis was completed to better determine the feasibility of the recommended actions identified in the Draft Study Report; specifically, the roadway improvement scenario that will address current and future safety and congestion. Findings from this additional analysis were presented to the Maine Turnpike Authority Board and MaineDOT to determine next steps.

A Final Study Report was completed in the fall of 2012. A copy of the Report can be found at <http://www.maineturnpike.com/>

[Projects-Planning/Planning-Projects/The-Gorham-East-West-Planning-Project.aspx](#).

The Authority is currently coordinating with the United States Army Corps of Engineers to finalize a project purpose statement and next steps moving forward.

In 2017, a bill was introduced to the Maine State Legislature that would allow the Maine Turnpike Authority to borrow up to \$150 million to plan, design and build a spur from Route 114 in South Gorham to the Maine Turnpike in the area of Exit 45 (Maine Mall Road/Payne Road) in Scarborough. This bill, LD 905, was voted and signed into law in May of 2017. The Maine Turnpike Authority worked with the Army Corps of Engineers (ACOE) on the Exit 45 Preload Contract that was advertised in August 2019.

SAFETY AND CAPACITY STUDY

Periodically, the Authority requests that a System-wide Traffic Operation and Safety Study of the Maine Turnpike be conducted to assess both current and future operating conditions of all interchanges, mainline sections, ramps, and toll plazas between Kittery and Augusta.

Based on the data collected and results of the analyses performed for this study, a series of recommendations are presented. These recommendations include possible future improvements (such as roadway or interchange ramp widening, addition of toll plaza capacity, and safety improvements), an approximate timetable of when the improvements become necessary, and an estimate of the forecasted construction costs. This document is used by the Authority as a long-range planning tool. HNTB most recently prepared a 2015 System-wide Traffic Operation and Safety Study that is currently used for capital planning and budgeting purposes. Projects currently being advanced from the 2015 Study are improvements to the Exit 44 SB on-ramp, which will be complete in October 2019 and ORT opened in May 2019, and evaluation of widening in the greater Portland region.

PORTLAND AREA MAINLINE NEEDS ASSESSMENT

The Authority completed a Portland Area Mainline Needs Assessment which is looked at growing safety and capacity issues on the Maine Turnpike between Exits 44 in Scarborough and Exit 53 in West Falmouth. The purpose of the Needs Assessment is to evaluate a full range of reasonable alternatives to address the identified issues. Existing and future conditions will be evaluated, and likely alternatives to be evaluated will include Transportation Demand Management (TDM), Transportation System Management (TSM), various tolling strategies, enhanced/expanded transit alternatives, and widening/capacity expansion alternatives.

The Authority assembled a Public Advisory Committee (PAC) to provide input to the Needs Assessment process and information. This PAC consisted of transportation, land use, commercial, and safety individuals who are anticipated to provide a broad-range of knowledge and experience to the process. This Needs Assessment was completed in 2018, the permits were received in August of 2019 and construction is scheduled to start in the spring of 2020.

STUDY OF THE FUTURE NEEDS OF THE PISCATAQUA RIVER BRIDGE

Summer peak hour traffic volumes on the southern end of I-95, including the Piscataqua River Bridge, result in significant congestion and motorist delay, especially during peak travel hours. To address this concern, the Authority is working together with MaineDOT on this MaineDOT-led effort to evaluate and prioritize potential transportation alternatives to improve traffic flow on I-95 between New Hampshire and Maine. The study area consists of the stretch of I-95 from Exit 3 in New Hampshire north to Exit 2 in Maine, including the Piscataqua River Bridge. In recent years the Authority worked collaboratively with MaineDOT to complete

improvements to the Dennett Road Bridge and to assess what enhancements can be made to improve highway throughput, such as the use of a hard-running shoulders on the I-95 Piscataqua River Bridge. A MaineDOT bridge rehabilitation project at the Piscataqua River Bridge is currently underway and includes bridge preservation activates as well as modifications to allow part-time shoulder use during periods of heavy traffic. The installation of median barrier at the bridge approaches is also included to improve safety.

ADDITIONAL MTA PLANNING EFFORTS

The Authority is also working with MaineDOT and other municipal partners to evaluate and identify possible improvements to roadways that connect to the Maine Turnpike. Ongoing and future planning efforts within the Maine Turnpike corridor include:

- Study of Exit 36 area to evaluate possible improvements along Industrial Park Road and Route 112 with MaineDOT and City of Saco.
- An alternative analysis of a new connection from Exit 32 in Biddeford to Route 111 to improve peak period traffic operations is currently in process.

7 FUNDING

Recommendations will include possible future improvements (such as roadway or interchange ramp widening, and safety improvements), and an estimate of the forecasted construction costs.

Funds for the operation, maintenance and improvement of the Maine Turnpike are deposited into accounts designated for specific purposes. These accounts are:

- **CAPITAL IMPROVEMENT FUND:**

Includes specific projects to upgrade roadway facilities and improve highway safety, such as the Electronic Toll Collection system.

- **RESERVE MAINTENANCE FUND:**

Includes projects that exceed the constraints of normal maintenance, such as bridge reconstruction programs.

- **OPERATION AND MAINTENANCE FUND:**

Includes routine operation and maintenance work carried out by Authority personnel such as daily operations, repairs, and improvements.

The details of each fund are described below, as well as the recommended amounts of money to be deposited for fiscal year 2020. In addition, the recommendation regarding insurance coverage is included.

CAPITAL IMPROVEMENT FUND

As part of the Sensible Transportation Policy Act, the Authority identified projected deficiencies in turnpike facilities that needed to be addressed in the near- and long-term. From this planning effort, the Authority developed a Capital Improvement Program

that detailed the need to significantly expand the extent of rehabilitation and maintenance work. The result of this effort made clear that routine maintenance programs could no longer stem the deterioration of turnpike facilities nor provide the higher level of operational efficiency made possible by current technologies.

The Capital Improvement Program was proposed for projects that require a faster pace of reconstruction work due to compelling public safety interests and for projects intended to significantly enhance operations. At the end of 2019, we estimate this fund will have a balance of \$122,659,251. Including carryover projects from 2019, we estimate \$169,569,144 in Capital Improvement expenditures in 2020.

We recommend \$47,000,000 be deposited in the Capital Improvement Fund for 2020 projects.

RESERVE MAINTENANCE FUND

The Reserve Maintenance Fund dedicates the revenue required to keep turnpike infrastructure safe and in proper operational condition. This category normally funds contract work, which exceeds the scope of routine maintenance such as bridge rehabilitation, bridge painting, and annual paving projects. The recommended deposit to the Reserve Maintenance Fund for fiscal year 2020 is \$40,000,000.

OPERATION AND MAINTENANCE FUND

Operation and Maintenance work is usually carried out by Authority personnel and includes activities such as administration, toll collection, snow plowing, minor repair work, sign replacements and other activities. We estimate that the cost of Operation and Maintenance during 2020, exclusive

of Reserve Maintenance and Capital Improvement expenditures, will be in the amount of \$48,599,997. This estimate is based on careful examination of 2019 expenditures and an evaluation of factors expected to influence these costs during 2020.

INSURANCE

Based on the replacement values provided by HNTB, the current Maine Turnpike insurance coverage appears to adequately protect the properties, interests, and operations of the Authority. Insurance is provided under a number of policies including a comprehensive commercial package; worker's compensation; and public officials and employee's liability. A detailed schedule of insurance is presented in **APPENDIX B**.

APPENDIX A - MAINTENANCE AREA BUILDINGS

	York	Old York	Kennebunk	Crosby	Sign Shop	Gray	Auburn	Litchfield	Gardiner	TOTAL
<u>Description</u>	<u>Mile</u>									
	7	10	25	46	58	63	77	93	102	
Maintenance Garage, 3 Bay		1						1		2
Maintenance Garage, 4 Bay			1			1			1	3
Maintenance Garage, 5 Bay				1						1
Maintenance Garage, 8 Bay			2	1		1	1	1		6
Maintenance Garage, 10 Bay			1	1						2
Salt Shed	1		1	1		1	1	1	1	7
Sand/Salt Storage Building	1		1	1		1	2	1	1	8
Flammable Storage Building	1		1	1						3
Storage/Body Shop Building						1				1
Cold Storage Building	1	1	2	1	1			1	1	8
Hazardous Waste Storage Vault						1				1
Central Inventory Building					1					1
Sign Shop					1					1
Storage/Tool Shed					1					1
Office Building				1						1
Office Building, 6 Bay Garage						1				1
Office Building, 7 Bay Garage							1	1	1	3
Office Building, 10 Bay Garage			1							1
Office Building, 14 Bay Garage	1									1
Fuel Distribution System	1			1		1	1			4
Generator Building	1		1	1		1	1	1	1	7

APPENDIX B - SCHEDULE OF INSURANCE

Schedule of Insurance 2019 - 2020

Comprehensive Package Policy Including Turnpike Property

Underwritten by the Acadia Insurance Company

Agent: Cross Insurance

Commercial Property

Policy No. CPA1000627-37

Term: October 1, 2019 to October 1, 2020

Risk	Coverage	Limit	Remarks	
Fire and Related Blanket	Buildings	\$87,595,000	Agreed Amount and	
	Contents	\$27,551,944	Replacement Cost	
	Extra Expense & Loss of Rents	\$3,611,500		
	Boiler and Machinery (excludes bridges, overpasses & underpasses)	\$120,051,658		
	Earthquake Excluding Bridges	\$10,000,000		
	Flood	\$10,000,000		
	Scheduled Property:			
	Miscellaneous Unscheduled Locations*	\$500,000		
	Bridges, Overpasses, and Underpasses	\$306,175,000		
	Ordinance of Law Coverage	\$10,000,000		
	Fine Arts*	\$200,000		
	Property In Transit*	\$100,000		
	Inland Marine			
	a. Direct Physical loss or damage	Scheduled Maintenance Equipment * (Includes leased/rented equipment at \$200,000)	\$6,325,470	
b. Direct Physical loss or damage	Valuable Papers* EDP Includes E-Z Pass Equipment* Radar Counters, Radios, camera equipment, Signs and transmitting equipment Message Boards* Closed Circuit TV	\$500,000 \$1,292,714 \$242,000 \$1,425,000 \$364,474 \$394,000		
	*Included in the Contents Limit on Policy			
<u>Business Auto</u>				
	Policy No. CAA1000628-37	Term: October 1, 2019 to October 1, 2020		
Comprehensive	Bodily Injury Liability, CSL, BI & PD	\$1,000,000	Each Occurrence	
	Uninsured Motorist	\$1,000,000	Each Occurrence	
	Medical Payments	\$5,000	Per Person	
	Hired & Non-Owned Liability	\$1,000,000		
	MCS-90		Included	
Auto Physical Damage	Comprehensive and Collision \$1,000 Deductible Applies to PPT			
	Comprehensive and Collision \$3,000 Deductible Applies to light, medium and heavy trucks and trailers			
	Hired Physical Damage	\$200,000		
	Garagekeepers	\$100,000		

Comprehensive General Liability Policy

Underwritten by Acadia Insurance Co.

Agent: Cross Insurance

General Liability

Policy No. CPA1000627-37

Term: October 1, 2019 to October 1, 2020

Comprehensive General Liability	
Each Occurrence Limit	\$1,000,000
Personal & Advertising Injury	\$1,000,000
General Aggregate Limit	\$2,000,000
Products-Completed Ops Aggregate	\$2,000,000
Fire Legal Liability	\$300,000
Premises Medical Payments	\$10,000
Employee Benefits Liability	\$1,000,000

**A \$25,000 deductible applies.

Comprehensive Crime

Underwritten by Travelers

Agent Cross Insurance

Crime

Policy No. 106807620

Term: October 1, 2019 to October 1, 2020

Coverage	Limits	Deductible
Employee Theft	\$2,000,000	\$10,000
Forgery or Alteration	\$2,000,000	\$10,000
On Premises	\$2,000,000	\$10,000
In Transit	\$2,000,000	\$10,000
Money Orders/Counterfeit Money	\$2,000,000	\$10,000
Computer Fraud	\$2,000,000	\$10,000
Computer Restoration Expense	\$1,000,000	\$10,000
Funds Transfer Fraud	\$2,000,000	\$10,000
Claim Expenses	\$10,000	\$0

Worker's Compensation Self-Insurance Excess Policy

Underwritten by Arch Insurance Company; Agent: USI Insurance Services

Policy No. WC2019EPP00483

Term: February 1, 2019 to February 1, 2020

Policy in keeping with the laws of the State of Maine; cancellation; 60 days

\$750,000 Insurers retention for each accident or each employee for disease insurer's Limit of Indemnity for each employee for disease

1. As respects Coverage A (worker's compensation)

Statutory	Each Accident
Statutory	Aggregate - Disease
2. As respects Coverage B

\$1,000,000	Each Accident
\$1,000,000	Aggregate - Disease

\$26,022,189 Total Estimated Annual Remuneration - February 2019 - 2020

Claim Service: Cannon, Cochran Management Service, Inc.

Public Officials and Employees Liability

Underwritten by ACE American Insurance Company

Agent: Cross Insurance

Policy No. EON M00608592 006

Term: October 1, 2019 to October 1, 2020

Public Officials	Elected and appointed	\$5,000,000 each	Retention: \$50,000 loss
Employee Liability	officials and all full-time and part-time employees	loss and aggregate for each policy year	

Fidelity Bond-Public Officials

Underwritten by Travelers Insurance Company:

Agent TD Insurance , Inc

Member of Authority	Term	Amount of Bond	Remarks
Peter S. Mills Executive Director Policy No. 105619973	May 24, 2019 - 2020	\$500,000	Insures faithful performance of duties by the individual
Douglas D. Davidson Treasurer Policy No. 105220484	January 1, 2019 - 2020	\$500,000	
Jonathan Arey Secretary Policy No. 105220456	January 2, 2019 - 2020	\$50,000	

Fiduciary Responsibility

Underwritten by ACE Insurance Company

Agent: Cross Insurance

Policy No. G25749522 008

Term: October 1, 2019 to October 1, 2020

Limit \$2,000,000

Provides protection for your errors/omissions or negligent acts in connection with handling of employee benefit plans: Maine State Health Insurance Plan; Maine State Dental Insurance Plan; Maine Turnpike Group Life Insurance Plan; and Maine State Retirement System

Group Hospital-Surgical

Effective April 1999

Primary Coverage

Aetna

Full semi-private room allowance

Self-Insured Workers Compensation Bond

Underwritten by Travelers Insurance Company

Policy No. 103464379

Term: December 2019

Obligee: Maine Bureau of Insurance

Privacy & Network Liability Insurance

Underwritten by Travelers

Agent: Cross Insurance

Policy No. 106807615

Term: October 1, 2019 to October 1, 2020

A. Limit of Liability for Insuring Agreements

	Each Claim	Retention
A. Network and Information Security	\$10,000,000	\$100,000
B. Communications and Media	\$10,000,000	\$100,000
C. Regulatory Defense Expense	\$10,000,000	\$100,000
Policy Aggregate Limit	\$10,000,000	

Excess Cyber Liability

Underwritten by Philadelphia Insurance Company

Agent: USI Insurance

Policy No. PHSD1279465

Term: October 1, 2019 to October 1, 2020

	Each Claim	Aggregate
Limits of Liability	\$ 2,000,000	\$ 2,000,000



HNTB