



MAINE TURNPIKE AUTHORITY ADDENDUM NO. 1

REQUEST FOR PROPOSALS 2026.102

**Intelligent Transportation System Platform Software as a Service (SaaS)**

**The Due Date for proposals has been extended Twenty-One days; from May 12, 2026 by 2:00 PM EST to June 2, 2026 by 2:00 PM EST.**

The following represents questions received as of 4:00 p.m. April 28, 2026 along with the Authority's responses.

1. Question: PART IV – PROPOSAL SUBMISSION REQUIREMENTS, RFP Submission - Does the RFP response need to be submitted via mail or can it be electronically submitted via email?

**Answer: Proposals can be electronically submitted via email to Nate Carll, Purchasing Manager ([ncarll@maineturnpike.com](mailto:ncarll@maineturnpike.com)).**

2. Question: PART A1 -FUNCTIONAL REQUIREMENTS – 1.5 -What is the brand of the 120 dynamic message signs?

**Answer: The MTA uses Daktronics, Vermac and WANCO dynamic message signs.**

3. Question: Part A1-FUNCTIONAL REQUIREMENTS-1.5-Is it required that the system change the message signs or just display the current messages?

**Answer: Display current messages.**

4. Question: Part 2, Page 5- 1. Page 5 of the RFP states “The system shall support responsive interfaces for use on standard operator workstations and a large display wall (currently Hiper-wall).” Please clarify that the agency’s intent is that the proposed solution does not need to integrate with an existing video wall solution but instead that the proposed solution is responsive in its design and able to be displayed on both operator workstations and the video wall display.

**Answer: It is the intent of the MTA that the proposed solution does not need to integrate with the existing video wall solution but is responsive in its design and able to be displayed on both operator displays and the video wall display.**

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5. Question: Part 2, Page 4. Page 4 of the RFP states that the system must support at least 120 CCTV cameras and section 7 on page 6 states that “The system shall provide real-time computer vision analytics on CCTV streams.” Is there a minimum number of concurrent vision analytics camera streams that the proposed solution shall support?

**Answer: All streams.**

6. Question: Part 2, Page 4. Page 4 of the RFP references APPENDIX I – Proposed Services Requirements Worksheet but Appendix I – Sample Scoring Rubric is provided instead. Will a Proposed Requirements Worksheet be provided?

**Answer: No. Appendix D, “Technical Assessment Form” can be used as a worksheet for requirements. References to the aforementioned form are removed from Part 2, Page 4.**

7. Question: Page 13 Item 2. Page 13 of the RFP, item 2, in last sentence states: “Bidders must complete Appendix E (General/Technical Requirements Form) to describe the Bidder’s capability to meet the stated requirements and policies identified in this RFP” but Appendix E is Appendix E – Cost Proposal Form.

**Answer: Bidders will describe their capability to meet the stated requirements in Appendix D (Technical Assessment Form). The last sentence of Page 13, item 2 “Bidders must complete Appendix E (General/Technical Requirements Form) to describe the Bidder’s capability to meet the stated requirements and policies identified in this RFP” is removed from the RFP.**

8. Question: Page 1. Can the due date for the proposal be extended by two weeks?

**Answer: Yes. The Due Date for proposals has been extended twenty-one days; from May 12, 2026 by 2:00 PM EST to June 2, 2026 by 2:00 PM EST.**

9. Question: Section 2 Item 2. Can we include cover letter, tabs and proposal cover to be excluded from the page limits?

**Answer: Yes, the page limit does not include these items.**



10. Question: Part V, Page 13. How many Appendix-C – Qualifications and Experience Forms can we provide?

**Answer: One form, but it may be expanded in number of pages as necessary.**

11. Question: Part II, Page 4. Page 4 of the RFP references APPENDIX H - Proposed Services Form, but there is no Appendix H in the RFP file. Will a Proposed Services Form be provided?

**Answer: A form for proposed services will not be provided. Please provide a narrative described on page 14, Section III (no longer than 20 pages total) as part of a submitted proposal. References to this form are removed from the RFP.**

12. Question: Section 2, Item 2. 9. Can we include resumes as an appendix not counting toward the page limit?

**Answer: Yes**

13. Question: Appendix G, Section a., page 29. The SLA in Appendix G references “updating the ERP accounting software over time to synchronize with new program requirements.” Can MTA clarify which ERP system is referenced and what synchronization is expected from the Intelligent Transportation System Platform?

**Answer: Section “a.” of Appendix G, page 29 is removed from the RFP.**

14. Question: Part II, Requirement 19.1, page 10. Section 19.1 requires event detection latency of less than 10 seconds. Appendix D and the Scoring Rubric (Appendix I) both reference less than 60 seconds for full marks. Which detection latency requirement governs for compliance and scoring purposes?

**Answer: Detection latency of less than 60 seconds is the requirement that governs compliance and scoring purposes.**

15. Question: Appendix G, page 29; Part II Requirement 19.2, page 10; Appendix D, page 25. Appendix G states the uptime requirement as “ninety-nine and a half percent (99.9%)” — the written text indicates 99.5% while the numeral states 99.9%. Section 19.2 and Appendix D also reference 99.9%. Is the contractual SLA requirement 99.5% or 99.9%?

**Answer: The contractual SLA requirement is 99.9% uptime.**



16. Question: Part II, Requirement 21.1, page 11. Section 21.1 requires the provider to supply all MTA data in structured format within 15 business days of request upon termination. Is 15 business days the binding contractual requirement, and does this apply to all data regardless of volume?

**Answer: Fifteen business days is the binding contractual requirement and applies to all data.**

17. Question: Part I, Section C, page 3. The contract term table lists the Initial Period as 1/1/2027–12/31/2029, which spans 3 calendar years but is labeled “2 Years.” Renewal #1 (1/1/2029–12/31/2030) overlaps the Initial Period end date. Please clarify the correct contract term structure and total duration for cost proposal purposes.

**Answer: Anticipated Contract Term is:  
Initial Period (2 years) 1-1-2027 through 12-31-2028  
Renewal #1 (2 years) 1-1-2029 through 12-31-2030  
Renewal #2 (1 year) 1-1-31 through 12-31-2031**

18. Question: Part II, Requirement 1.2 & 1.9, page 4; Appendix D, page 25. Section 1.2 requires integration of at least 120 CCTV cameras, Section 1.9 requires scalability to 300 cameras, and Appendix D references a range of 40 to 200 cameras. What is the expected Day 1 camera count for deployment, and what is the contractual scalability ceiling?

**Answer: Current camera count is approximately 40 CCTV cameras, but that number may increase before the commencement of the contract period. Any solution should be capable of supporting 120 cameras initially and be scalable to the contractual ceiling of 300 cameras.**

19. Question: Part II, Requirement 1.12, Page 4; Appendix D, Page 25. Section 1.12 requires the system to be “ATMS agnostic and vendor neutral,” while Appendix D specifically lists “Integration with ActiveITS ATMS” as a functional requirement. Is ActiveITS integration a mandatory requirement, a scored preference, or an illustrative example of ATMS integration capability? Additionally, does ActiveITS have a public API spec available, or will integration documentation be provided?

**Answer: Integration with ActiveITS ATMS is a scored preference. Integration Documentation will be provided.**



20. Question: Appendix G, Section C, Page 29. What damages will be contained/specified in the project SLA?

**Answer: Service credits against future invoices will be tiered by severity of outage. Below 99.9% uptime will be a 10% invoice credit. Below 99.5 % uptime will be a 25% credit, below 99% will be 50% credit with the cap being 50% of the monthly contract value (or equivalent) and an aggregate cap equivalent to one month's fee per calendar year. For chronic, severe or unremedied breaches of the contract the MTA retains the right to terminate for cause without penalty.**

21. Question: Appendix D, Page 25. Appendix D lists "cloud-hosted or hybrid SaaS" as a functional requirement, while Section 18.1 requires "cloud-native architecture." Is a hybrid on-premise/cloud deployment option required, or is a fully cloud-hosted SaaS solution acceptable?

**Answer: Either solution is acceptable.**

22. Question: Part II, Requirements 20.6 & 20.7, Page 10-11. Sections 20.6 and 20.7 require ISO/IEC 27001 and ISO/IEC 27017 certifications "or equivalent." Does MTA consider SOC 2 Type II certification as an acceptable equivalent for these ISO certifications?

**Answer: For the purposes of this RFP, the MTA considers SOC 2 Type II certification an acceptable equivalent.**

23. Question: Part II, Requirement 6.5, Page 6 & Requirement 4.2, Page 5. Which Video Management System (Axis, Milestone, or Genetec) does MTA currently operate? Additionally, which traffic data providers (HERE, INRIX, Waze, TomTom, Google) does MTA currently subscribe to, and will those subscriptions be made available to the selected vendor?

**Answer: The MTA currently operates AXIS software for video management. The MTA does not subscribe to any traffic data providers, but is a partner with WAZE as part of the WAZE for Cities Program (W4C).**

24. Question: Part II, Requirements 13.4 & 13.5, Page 8. Sections 13.4 and 13.5 require video playback and download capabilities for event-related video. Is the bidder responsible for providing video storage infrastructure, or does MTA maintain video storage through its existing VMS? What is the required retention period for event-associated video?



**Answer: The bidder is responsible for providing video storage infrastructure; the MTA does not maintain video storage through its existing Video Management System.**

**A retention window of 72 hours for incident triggered recordings with the ability of operators to flag incident clips beyond this window, for download and to be retention per MTA policy.**

25. Question: Part II, Requirement 2.4, Page 5. Section 2.4 references a Hiper-wall large display system at the TMCC. Can MTA provide resolution, configuration (number of monitors, total pixel dimensions) and layout of the Hiper-wall that the system must support?

**Answer: It is the intent of the MTA that the proposed solution does not need to integrate with the existing video wall solution but is responsive in its design and able to be displayed on both operator displays and the video wall display. The current display is 4x2 55" displays.**

26. Question: Part II, Requirement 3.2(vi.) Page 5. Section 3.2 lists "fleet reporting systems" as a required real-time data source. What fleet management system does MTA currently use, and what data format or API does it expose for integration?

**Answer: The MTA does not currently use a fleet management system.**

27. Question: Part II, Requirement 9.2, Page 7. Section 9.2 requires geolocation accuracy of 10 meters or better for computer vision events. What is the acceptance testing methodology for validating this accuracy requirement? Will MTA provide ground-truth calibration data or reference points?

**Answer: The methodology for validating this requirement has not been identified. The MTA will provide reference points.**

28. Question: Part II, Section 3, Page 5. Are there existing subscriptions to any of the listed third-party providers that MTA will provide for use as a part of the project or is Vendor expected to cover costs for all third-party providers required to comply with the requirements?

**Answer: The MTA has a subscription to Vaisala Xweather and uses a number of its own sensors. The vendor is expected to cover costs for all additional third-party providers to comply with the requirements.**



29. Question: Part II, Requirement 10.5, Page 7. Do the existing cameras have capability to support precise movement to specific degrees of azimuth (pan) and tilt?

**Answer: A small number of existing cameras are PTZ and will support this. The majority are fixed. Additional cameras added along the system will have this capability.**

30. Question: Part II, Requirement 1.4, Page 4. Please clarify whether the RWIS integration must be direct to specific hardware vendors or if a middleware/standards-based approach (NTCIP) acceptable.

**Answer: Either approach is acceptable.**

31. Question: Part II, Section 22, Page 11; Part I, Section C, Page 3. With a contract start date of 1/1/2027, what is MTA's expected go-live timeline for the system? Is a phased implementation approach acceptable (e.g., initial camera subset before full deployment)?

**Answer: The MTA expects a go-live timeline in Q1 of 2027. A phased implementation approach is acceptable.**

32. Question: Part V, Section B (4), page 16. Section V.B.4 reserves MTA's right to request system demonstrations. If demonstrations are conducted, what is the expected format, duration, and scenario scope?

**Answer: The MTA has no expectations on the format, duration and scenario scope of any demonstrations.**

33. Question: Appendix E, Page 27. Should the "Annual Cost" in the Cost Proposal Form reflect Year 1 pricing only, or an average across all contract years? Should renewal-period pricing be itemized separately, or included in the total?

**Answer: Annual Cost should include a breakout of year-1 cost and the total of all contract years. Renewal pricing should be itemized separately.**



The total number of pages included with this addendum is eight (8).

All bidders are requested to acknowledge the receipt of the Addendum No. 1 by signing below and emailing this sheet to Nate Carll, Purchasing Department, Maine Turnpike Authority at [ncarll@maineturnpike.com](mailto:ncarll@maineturnpike.com). Bidders are also required to acknowledge receipt of this Addendum No. 1 within their submitted proposal (this will not affect page limits).

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Business Name

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Print Name and Title

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Signature

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Date

April 29, 2026

Very truly yours,

MAINE TURNPIKE AUTHORITY

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Purchasing Manager  
Maine Turnpike Authority

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